

CENTRAL ELECTRONICS LIMITED
(A Public Sector Enterprise)



Open Tender

For

**Selection of Agency for Conduction of Online
Examinations in Various Categories**

(End-to-End)

For

IRCS & ST. JOHN AMBULANCE (I)

General Manager
Security & Surveillance Group, Central Electronics Limited,
4, Industrial Area, Saur Urja Marg, Sahibabad – 201010 (UP) INDIA.
Tel. No. 0120-2895146
Email: ssg@celindia.co.in Website: <https://celindia.co.in>

Disclaimer

This Tender is not an offer by the Central Electronics Limited, but an invitation on behalf of IRCS to receive offer from vendors/bidders. No contractual obligation whatsoever shall arise from the tender process unless and until a formal contract is signed and executed by duly authorized Officers of the Central Electronics Limited with the vendor/bidder.

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CENTRAL ELECTRONICS LIMITED

(A Public Sector Enterprise)

4, Industrial Area, Saur Urja Marg, Sahibabad – 201 010 (UP) INDIA

Tel. No. 120-2895146

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TENDER DOCUMENT ISSUE SHEET

NAME OF WORK : Selection of Agency for Conduction of Online Examinations in Various Categories (End-to-End) for IRCS & ST. JOHN AMBULANCE (I)

TENDER NOTICE NO. : **CEL/SSG/2021-22/I/T-1 dated 09.03.2022**

DATE OF ISSUE OF TENDER DOCUMENT :

SI. NO. OF TENDER FORM :

ISSUED TO (NAME AND ADDRESS OF BIDDER) :

DATE OF ONLINE PRE-BID MEETING : **22.03.2022 at 14:00 Hrs.**

LAST DATE OF RECEIPT OF TENDER DOCUMENT : **30.03.2022 up to 15.00 hrs.**

SIGNATURE OF CEL OFFICIAL :



CENTRAL ELECTRONICS LIMITED
(A Public Sector Enterprise)
4, Industrial Area, Saur Urja Marg, Sahibabad – 201 010 (UP) INDIA
Tel. No. 0120-2895146
Email: ssg@celindia.co.in Website: <https://celindia.co.in>

TENDER NOTICE (Open Tender)

Tender notice no. CEL/SSG/2021-2022/I/T-1

Date: 09/03/2022

Central Electronics Limited on behalf of IRCS invites offline sealed bids under the two packet system (**Technical & Financial**) bids from eligible bidders which are valid for a minimum period of 90 days from the date of opening (i.e. 15/04/2022) for following items:

Name of Work	Selection of Agency for Conduction of Online Examinations in Various Categories (End-to-End) for IRCS & ST. JOHN AMBULANCE (I)
NIT Issue Date	09/03/2022
Earnest Money Deposit (EMD)	NIL
Tender Fees	NIL
Address for purchase/depositing of Tender Form	O/o General Manager Security & Surveillance Group Central Electronics Limited 4, Industrial Area, Saur Urja Marg Sahibabad – 201010 (UP) India
Completion period of the work	15 Months
Submission of Bids	30/03/2022 at 15:00 Hrs
Opening of Tender (Financial Bid)	15/04/2022 at 15:00 Hrs

Interested parties may view and download the tender document containing the detailed terms & conditions, from the CEL website <https://www.celindia.co.in/> & IRCS website <https://www.indianredcross.org/> . Amendments/Corrigendum, if any would be hosted on these websites only.

The path for the tender document on CEL's website is : CEL→Tenders → Live Tenders → Security → Manual

The path for the tender document on IRCS website is : IRCS → More from IRCS→ Tenders

Date: 09/03/2022
Place: Sahibabad

Sd /-
General Manager (SSG)
For Central Electronics Limited

1. Introduction

1.1 About IRCS & St. John Ambulance

Indian Red Cross Society (IRCS) is a voluntary humanitarian organization having a network of over 1100 branches throughout the country, providing relief in times of disasters/emergencies and promotes health & care of the vulnerable people and communities. St John Ambulance is a philanthropic, non-sectarian, voluntary, charitable and humanitarian organization engaged for the relief of sick and injured. Both the organizations, namely IRCS and St John Ambulance (India) imparts First Aid, Home Nursing and allied courses trainings in the categories of aerodrome staff, community projects, drivers & conductors, armed forces, police, mines & factories, NCC, civil Defence, home guard, railway employees, teachers, students and the general public.

1.2 Objective

- To Select Agency for Conduct of Online Examinations for the participants of training in First Aid, Home Nursing and allied subjects, including categories like Professionals, Employees of Corporates/ Industries/Factories and Students.
- Issuing e-certificate by conducting online examinations (Computer Based Test) and recorded practicals for the participants of training including professionals, employees of Corporates/ Industries/ factories; and web based proctored theory examination for students.
- Agency shall be competent, eligible and experienced in providing the system that is envisaged to be completely online from the registration of candidates (professional & employees of Corporates/Industries/Factories and students) till the issuance of e-certificates and further automation of payments of all stake holders of this project.

2. Purpose

Inviting proposals for successful implementation of a project involving conducting of online examination in first aid, home nursing and allied courses for the participants including professionals, employees of Corporates/Industries/Factories and Students of IRCS and St. John Ambulance (India) initially for three States **viz** Delhi, Haryana and Punjab on Pilot basis and further in Pan India after validation of automation project in the three pilot States of Delhi, Haryana and Punjab.

2.1 BACKGROUND

First Aid, Home Nursing and allied courses trainings are imparted by IRCS in the categories of aerodrome staff, community projects, drivers & conductors, armed forces, police, mines & factories, NCC, civil, defense, home guard, railway employees, teachers, students and the general public.

It is envisaged to conduct online theory examinations (CBT & Web based proctored) and real time video monitored practical exams, computerized intelligent evaluation, generation of result, issuance of digital certificates and further realization of payments of various stake holders of this project through online payment application/solution developed by the bidder.

2.2 Introduction

There are four types of levels of Examinations for First Aid (FA)/Home Nursing (HN)/Mother Craft (MC)/Hygiene & Sanitation (HS)/Mackenzie (MS) subjects:

1. **Senior (Professional)** - Validity of Senior Professional Certificate is 3 years (minimum passing percentage 50%)
2. **Voucher (V), Medallion (M), Label (L)** - Validity of Medallion and Label Certificate is Life time (minimum passing percentage 60%) and of Voucher Certificate is 5 years (minimum passing percentage 55%). Candidate needs to clear the previous category to qualify for the subsequent category.
3. **Senior (Student) and Junior**
4. **Lay Lecturers-** Training course Home Nursing and First Aid: These are maintained at National Head Quarters (NHQ), IRCS and have separate curriculum. Validity of Lay Lecturer Certificate is 3 years

2.3 Current methodology of First -Aid Exams & certifications

- 1) The training in First Aid, Home Nursing and allied subjects is conducted by qualified Lay Lecturers authorized by St. John Ambulance (India)/IRCS. Doctors (with MBBS degree) or Nurse (with 3 years' degree) are also eligible to conduct training. The Practitioners of Indigenous System of Medicine, who are graduates of colleges recognized by the Board of Homoeopathic, Ayurvedic, Unani System of Medicine in State/UT are also qualified to lecture on the training in First Aid, Home Nursing and allied subjects.
- 2) Registration of candidate and payment at the Training Centre
- 3) Training is conducted by IRCS for the pre-decided duration
- 4) Theory and Practical examination conducted at the Centre
- 5) Details are sent from District branch to State Branch
- 6) State Branch sends Exam Report, Check List (Yes/No), attendance sheet and filled in forms of candidates with marks scored to NHQ.
- 7) NHQ after scrutiny as per check list and random scrutiny in some cases by the master trainers issues the certificates that contains hologram with certificate number.

3. Bidding Process

3.1 Invitation for Bids

CEL on behalf of IRCS invites Sealed Bids in two separate sealed Envelopes indicating clearly 'Envelop-No.1 –Technical bid' and 'Envelope No.2– Price bid', put in a third sealed outer envelope shall be addressed to General Manager, Security & Surveillance Group, Central Electronics Limited, 4, Industrial Area, Saur Urja Marg, Sahibabad -201010(UP) India and the outer envelope should be super scribed “SELECTION OF AGENCY FOR CONDUCTION OF ONLINE EXAMINATIONS IN VARIOUS CATEGORIES (END-TO-END FOR IRCS & ST. JOHN AMBULANCE (I)”. Both bids are to be submitted simultaneously with the same date of receipt, with the stipulation that the financial bid will be opened only after technical evaluation of all the offers is done.

3.2 BID DOCUMENTS

The Bidder is expected to examine all instructions, forms, terms and specifications in the Bid Documents. Failure to furnish all information required as per the Bid Documents or submission of the bids not substantially responsive to the Bid Documents in every respect will be at the bidder’s risk and shall result in rejection of the bid.

3.3 COST OF BIDDING

The bidder shall be responsible for all costs incurred in connection with participation in the tender process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by CEL on behalf of IRCS, demonstrations to facilitate the evaluation process, and in negotiating a definitive contract or all such activities related to the bid process. CEL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

3.4 CLARIFICATION OF BID DOCUMENTS

A prospective bidder, requiring any clarifications on the Bid Documents shall notify CEL, in writing preferably through email to ssg@celindia.co.in or through courier/post so as to reach the queries by **23/03/2022 (15:00 Hrs)**. However, CEL shall not be responsible for ensuring that the bidders queries have been received by them. Any requests for queries/clarifications post **23/03/2022 (15.00 Hrs)** will not be entertained at any cost. CEL will hold an online pre-bid meeting with prospective bidders on **22/03/2022 at 14:00 Hrs.** , the meeting will be conducted through online mode. The interested participants who are willing to attend the pre-bid meeting shall have to send an email request to ssg@celindia.co.in so that a meeting invite can be sent to them. The Corrigendum/addendum (if any) & clarifications to the queries/clarifications from all bidders will be posted on the CEL & IRCS website only and no separate notification shall be issued in the press. Bidders are therefore requested to regularly

visit above websites for this tender to keep themselves updated. Any clarification issued by CEL on behalf of IRCS, in response to query raised by prospective bidders shall form an integral part of bid documents and it may amount to an amendment of relevant clauses of the bid document at the sole discretion of CEL.

3.5 AMENDMENT OF BID DOCUMENTS

At any time, prior to the date of submission of Bids, CEL may for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify bid documents by amendments. The amendments shall be notified on CEL's and IRCS website and these amendments will be binding on them. The bidder is not supposed to change any clause in tender document downloaded from website. However, the printed version of Tender Document available along with amendments (if any) issued by CEL on behalf of IRCS will be applicable to all bidders in case of any discrepancies. In order to afford prospective bidders reasonable time to take the amendment into account in preparing their bids, CEL on behalf of IRCS may, at its discretion, extend the deadline for the submission of bids suitably (if required).

4. Submission of Offers

The Vendor shall submit their proposal in two parts:

- i. Technical Proposal
 - ii. Financial Proposal
- a. The tender is a "Two Bid" document. The **technical proposal** should contain all the relevant information and desired enclosures (forms and Annexures) in the prescribed format. The **financial proposal** should contain only **Price Bid Form- IX**. In case, any bidder encloses the financial bid (Price Bid) within technical bid, the same shall be rejected summarily.
 - b. All information called for in the enclosed forms should be furnished against the respective columns in the forms. If information is furnished in a separate document, reference to the same should be given against respective columns in such cases. If any particular query is not applicable, it should be stated as "Not Applicable". However, the bidders are cautioned that not giving complete information called for in the tender forms or not giving it in clear terms or making any change in the prescribed forms or deliberately suppressing the information may result in the bidder being summarily disqualified.
 - c. The Tender should be computer generated but there should not be any overwriting or cutting or interpolation. Correction, if any, shall be made by neatly crossing out, initialing, dating and rewriting. **The name and signature of bidder's authorized person should be recorded on each page of the application.** All pages of the tender document **shall be numbered and submitted as a package along with forwarding letter**

on bidder's letter head.

- d. Bidders must keep their offer open for a minimum period of **90 (Ninety) days** from the date of opening of the tender, within which the bidders cannot withdraw their offer. However, subject to the period being extended further, if required, by mutual agreement from time to time.
- e. Reference, information and certificates from the respective clients certifying Technical, delivery and execution capability of the bidder should be signed and the contact numbers of all such clients should be mentioned. The CEL on behalf of IRCS may also independently seek information regarding the performance from the clients.
- f. The bidder is advised to attach any additional information, which he thinks is necessary in regard of his capabilities to establish that the bidder is capable in all respects to successfully complete the envisaged work. He is however, advised not to attach superfluous information. No further information will be entertained after tender document is submitted, unless the CEL calls for it.
- g. **Incorrect or misleading information: If the bidder deliberately gives incorrect or misleading information in their tender or wrongfully creates circumstances for the acceptance of the tender, CEL on behalf of IRCS reserves the right to reject such a tender at any stage without providing any justification.**
- h. All explanatory remarks and clarifications, which the Bidder may desire to make, must be incorporated in the offer form, failing which the remarks / clarifications shall be ignored and the tender dealt with as it stands.
- i. Even though bidder may satisfy the qualifying criteria, it is liable to disqualify if it has record of poor performance or not able to understand the scope of work as mentioned in clause no. 17 of tender document etc.
- j. The tender document may be downloaded from CEL's website (<https://www.celindia.co.in>) or IRCS website <https://indianredcross.org/ircs/> or can be collected from CEL's office at Sahibabad (UP) and be submitted all requisite documents. The technical and financial documents should be kept separately in sealed envelopes and both the envelopes should be kept in one envelope super-scribing ***"Selection of Agency for Conduction of Online Examinations in Various Categories (End-to-End) for IRCS & ST. JOHN AMBULANCE (I)"*** so as to reach CEL by **30.03.2022 (before 15:00 Hrs.)**. Late tenders shall not be accepted at any cost.
- k. Offers should be sent by Courier/Registered/speed post so as to reach us before closing date i.e. **30.03.2022 (15:00 Hrs.)**. The sealed bid may also be dropped in Tender box of the CEL available at the SSG Division, CEL office, Sahibabad (U.P), India.

- l.** Apart from the original quotation to be submitted in the manner detailed above, no copies should be sent to any other office of CEL. Such offers will not be valid quotations. Offers sent through telegram/telex, and offers not submitted in the standard formats given in the tender document will be summarily rejected.
- m.** The payment shall be in Indian Rupees and shall be paid only as per payment clause no. 18. No advance payment shall be made and the successful bidder has to sign an agreement on non-judicial stamp paper as per Performa enclosed in Annexure -I of the tender document which shall contain clauses related to liquidated damages and additional contract related things on account of delays, errors, cost and time over-run etc. In case the bidder fails to execute the contract, CEL shall have liberty to get it done through any other agency with full cost recoverable from the bidder in addition to damages and penalty.
- n.** Bidders are neither allowed to join hands to participate in the tender nor allowed to submit multiple bids. In case of detection of any such instance, their bid (s) is/are liable to be rejected. Bidding through consortium is not allowed as per clause no. 20.5 (Consortium).
- o.** CEL on behalf of IRCS reserves right to award the work/cancel the award without assigning any reason. In case of differences, if any, the decision of the CEL on behalf of IRCS shall be final. CEL on behalf of IRCS may cancel the entire tender process at its own discretion. CEL's decision/discretion in all matters shall prevail and considered to be final for their tender. The work can be awarded to one or more agencies if need arises.
- p.** No MSME act 2006 and its amendment may not be applicable on the works contract orders.

5. Price Quotation

- a.** The bidder shall indicate the prices/rates as specified in the quotation format as per price bid in the **Price bid Form - IX**.
- b.** Bidder will get the amount quoted by him i.e. 'X' Amount from each candidate except candidates with Students category. From Students category candidates, bidder will get 10% of X. Further, 'X' will change if number of candidates, excluding students category, exceeds 5 lakhs as given in Form IX- Price Bid. Bidder shall also be responsible for any taxes, duties etc, including GST, out of 'X' amount.
- c.** It is also clarified that the amount to be charged from the candidates will be higher than 'X' to enable payment to other stakeholders. It is further clarified, that the bidder will get the amount quoted by him ('X'), and the payment to other stakeholders including CEL will be

from the amount charged from the candidate minus 'X'.

- d. The bidders should quote their most competitive prices/rates and it should be noted that their quotations would not ordinarily be subject to further negotiations. Negotiations may however, be carried out as per rules and instructions on the subject at the discretion of the CEL on behalf of IRCS.
- e. All prices/rates should be clearly written both in figures and in words. Failure to write prices/rates both in figures and in words shall render the tender liable for rejection. Bidders should avoid alterations / corrections in the prices/rates submitted by them. However, if alterations / corrections in prices/rates are inescapable each alteration / correction should be indicated both in figures and words and duly attested under the full signature of the Bidder/Authorized Signatory.
- f. In case of a discrepancy between the prices/rates in figures and words, the prices/rates in words will be considered correct.
- g. The prices/rates quoted shall be firm throughout the period of the validity of the offer and subsequently during the currency of the contract and shall not be subject to any variation/revision.

6. Earnest Money Deposit (EMD)/Bid Security

There is no bid security or EMD but bidder has to give Bid Security Declaration as per Annexure-III

7. Award of Contract

7.1 Work Order/Purchase Order (PO)

CEL on behalf of IRCS shall notify the successful bidder in writing by a PO/Work Order sent by registered letter/courier/speed post or per bearer that his bid has been accepted. The date of issue of work order/PO by CEL shall construed as date of award of contract.

7.1.1 Vendor shall send two copies of work order/PO out of which one shall be returned by the vendor to the CEL with clear endorsement of “**Unconditionally Accepted**” with signature of authorized signatory of vendor on each page of work order/PO with company /firm’s stamp/seal.

7.2 Execution of Contract Agreement

After award of work, an agreement will be drawn up. The agreement shall be prepared based on the master copy available in the office of General Manager (SSG) and not based on the tender documents submitted by the tenderer. The parties shall enter into contract agreement within **45 (Thirty Days)** after the vendor receives the work order/PO, unless they agree otherwise. The cost of stamp duties by entry into the contract agreement shall be borne by

the vendor. The proforma of the agreement is enclosed in Annexure – I (Agreement for the work) in the tender document.

7.2.1 Necessary number of copies of contract documents shall be signed by the authorized authority of CEL and authorized representative of the vendor and one copy shall be given to the Bidder/Vendor.

7.3 Form of Contract Documents

Contract shall be complete in respect of the documents it shall constitute. Tender terms shall form the integral part of the contract.

8. Acceptance of offer

CEL on behalf of IRCS reserves the right to accept any bid under this tender in full or in part, or to reject any bid or all bids without assigning any reason.

9. Training

Training of the CEL, Staff/representatives of IRCS NHQ, State/District branches and training centers will be the responsibility of the selected Bidder. Bidder shall provide hands on training of all modules of software/application of this project.

10. Damage to Properties

In case of any accident/damage to tangible/intangible properties of the end user/IRCS/CEL by the vendor, full responsibility will be attributed to the vendor.

11. Contractual Period

The successful Bidder shall so organize his resources and perform his work as to complete it not later than the date agreed i.e. 15 months from the signing of contract agreement as per stages of project mentioned in clause no. 19 (Project timelines). Initially, the contractual period will be for 36 months from the date of rolling out the project in PAN India locations /cities of IRCS. Based on the satisfactory performance & confirmation from IRCS, further extension shall be done on mutually agreed terms.

12. Liquidated Damages (LD)

If the vendor fails to complete the work complete the work within the specified time, liquidated damages will be imposed equivalent to 0.5% of contract value per week, maximum up to 10% of the contract value. However, CEL may extend the delivery period looking into the merit of the case.

13. Patent Right

CEL shall be completely absolved of any responsibility towards any infringement of Patent Right etc. i.e. a clear and quite possession of Softwares/Applications should take place with the passing of title on execution of the project.

14. Evaluation Process

14.1 Technical Evaluation

- a. Detailed technical evaluation shall be carried out along with other conditions in the tender document to determine the substantial responsiveness of each bid. The substantially responsive bid is one that conforms to all the eligibility and terms and condition of the tender without any material deviation.
- b. Technical evaluation will be based on the criteria defined in the table of scoring model (Total 100 marks) mentioned in the clause no.-16. A technical committee shall be nominated by CEL for technical evaluation of bids. Bidders possessing minimum eligibility criteria/pre-requisites as per clause no.-15 shall be allowed to present & demonstrate their application software product or customized solution as per requirement of project in front of committee to evaluate the bids as per scoring model mentioned in clause no.-16. The bidders or its authorized representatives will be invited for the presentation and demonstration after the submission of bids. The exact date, place and time for presentation and demonstration shall be informed to participating bidders on their respective emails only.
- c. Bidders scoring minimum 70 marks out of total 100 marks as per clause no. 16 (Scoring model) shall be considered as technically qualified bidders.

14.2 Financial Evaluation

The Financial Bid of only those Bidders who have been found to be technically eligible by the technical committee of CEL will be opened. The Financial bids of ineligible bidders will not be opened.

The Financial Bids shall be opened in the presence of representatives of technically eligible Bidders, who may like to be present. CEL shall inform the date, place and time for opening of the Financial Bid to technically qualified bidders through emails. Bidders are advised to keep them mentioned email id's active throughout the bidding process CEL shall not be responsible for bouncing of emails due to any reason.

Note: *The bidders are advised to offer their best possible rates. There would generally be no negotiations hence may submit their most competitive prices while submitting the price bid. However, in case the lowest rate appears to be reasonable taking into account the prevailing market conditions and other relevant factors, order may be awarded to the lowest bidder and if the rate is still considered high, action as per prevailing*

instruction/guidance shall be taken.

14.3 Evaluation and Comparison of Bids

Technical Bid will be assigned a Technical score (Ts) out of a maximum of 100 points, as per the Scoring Model provided in the scoring model mentioned in the clause no. 16 of the tender document.

The bids submitted shall be evaluated first for Technical qualification on the basis of the Technical criteria given at clause below. The bidder scoring a minimum score of 70 marks out of 100 marks shall be considered as technical qualified. Thereafter, financial bid (price bid) of the technically qualified bidders shall be opened. Technical scores are just qualifying in nature.

Final evaluation will be based on the quoted price Rs X/candidate by the bidders in the **Price bid Form - IX**. The technically qualified vendor quoting the least price for the exam (**L1 Vendor**) shall be Selected for the work. Bidders are advised that selection will be entirely at the discretion of the CEL. Bidders will be deemed to have understood and agreed that no explanation or justification on any aspect of the selection process or selection will be given by the CEL/IRCS.

15. Eligibility Criteria / Pre-requisite

- a) The bidder must be a company registered in India. The registered bidder should be operating in India for a minimum period of 5 years. Bidder are required to submit Articles of Association, Memo of Association, Certificate of incorporation etc. The Bidder must be registered with appropriate tax authorities such as Income Tax return, Service Tax/GST etc. and Copy of PAN/TAN/GST /ESI/PF Certificate should submit valid certificates of registration with these authorities.
- b) The firm should not have been blacklisted in the past or otherwise debarred ever in the past (suspended on a holiday period, contract terminated prematurely for failure to comply with Terms and Conditions, EMD or Security Deposit Forfeited or adjusted against any damages or compensation payable) by any Government of India/State entities /PSUs/PSBs/Autonomous body/University under Central /State Departments or any other Government Body in India. There should be no legal case pending against bidder with any client. Notarized Affidavit on stamp paper of Rs 100 by the authorized signatory to be submitted as per Annexure – IV(Undertaking).
- c) The Bidder must be the owner of the application software for conducting online examinations (end-to-end) or should be an authorized licensee of the application software. The bidder must use 256 -bit encryption for Question paper storage and transfer and Self-Declaration on company's letterhead signed by the Authorized Signatory to be submitted by bidder.

Note: All notices and correspondence to the bidder shall be sent by email only during the tender process till finalization of tender by CEL. Hence the bidders are required to ensure that their official emails id's provided are valid and updated at the stage of bidding.

Important

Even though bidders may satisfy the above requirements, they may be disqualified if they have:

1. Made misleading or false representation or facts or deliberately suppressed the information to be provided in the forms, statements and enclosures of this document.
2. Record of poor performance such as abandoning work, not properly completing the contract or financial failures/weaknesses.
3. If confidential inquiry reveals facts contrary to the information provided by the bidder.
4. If confidential inquiry reveals unsatisfactory performance in any of the selection criteria.
5. If bidder is engaged in any activity such as conducting of coaching/training classes etc. which can influence conduct of online exams for theory as well as practical.

16. Scoring Model

Technical Evaluation Criteria- (Minimum Qualifying Marks is 70)

S. No.	Criteria	Documents Required	Max Marks
16.1	<p>Average Annual turnover of last 3 years i.e., 2018-19, 2019-20 and 2020-21.</p> <p>i Above Rs. 20 crores : 5 marks ii 10 to 20 Crores : 3 marks iii 5 to 10 Crores : 2 marks iv Upto 5 Crores : 1 marks</p>	C.A certificate, Audited balance sheets and profit & loss accounts of 2018- 19, 2019-20 and 2020-21	5

16.2	<p>The firm should have at least 25 professionally qualified personnel (Project Management/Development Quality Assurance/Implementation/Operations)</p> <p>i Above 75 Personnel : 5 marks ii 50 to 75 Personnel : 3 marks iii 25 to 50 Personnel : 2 marks</p>	<p>List of Employees with their designation in the company stamp signed by the HR head and Authorized signatory on the company letter head.</p>	5
16.3	<p>The Firm should have a genuine ISO 9001:2015, 27001:2013 CMMi Level 3 or above certificate and STQC security certifications by the Government agency.</p> <p>i CMMi level 3 or above Cert : 10 marks and STQC Cert ii ISO 9001:2015, 27001:2013 : 5 Marks and CMMi Level 3 or above cert. iii ISO 9001:2015, 27001:2013 : 3 marks and STQC cert.</p>	<p>Copy of relevant certificate</p>	10
16.4	<p>Specific Capability/Experience of the Bidder relevant to the assignment</p>		20
A)	<p>The firm should have conducted end-to-end CBT/IBT mode online examination implementation in different advertisement for any State/Central Govt Department/University/PSU/PSBs.</p> <p>i Above 5 projects : 5 marks ii 2 to 4 projects : 3 marks iii Up to 2 projects : 2 marks</p>	<p>Work Orders and Successful work Completion Certificates from the clients as mentioned in the eligibility criteria. Performance satisfactory report duly endorsed on Client's letter head.</p>	5
B)	<p>Number of Government/NGO based clients: i Above 5 Clients : 5 marks ii 3 to 5 Clients : 3 marks iii 1 to 3 Clients : 2 marks</p>	<p>Please indicate complete contact details of NGO/Govt bodies along with PO/Work Order where such service is provided.</p>	5

C)	Availability and capacity of infrastructure required to conduct examination such as examination centers, cities, proctoring, monitoring, supervision application deployment/hosting recording on the Cloud	Details of each infrastructure components including scalability to be submitted in the form of technical document.	10
16.5	Approach and Methodology		40
A)	<p>Presentation & Demonstration to be made before CEL (in person preferably or through VC, depending upon the prevailing COVID 19 situation and GoI guidelines for the same). Presentation will be evaluated on the following parameters:</p> <p>a. Delivery: 05 Marks</p> <ul style="list-style-type: none"> i. Speed ii. Clarity iii. Audibility <p>b. Content: 05 Marks</p> <ul style="list-style-type: none"> i. Covering the topic as per the requirements: ii. Explains key terms iii. Knowledge of material (Familiarity with subject matter) iv. Confident with Project/subject/Product v. Technical Competency <p>c. Response to Questions: 05 Marks</p> <ul style="list-style-type: none"> i. Willing to Answer Questions ii. Able to answer correctly to questions related to the presented Information/Data. 		15
B)	Demonstration & Project Implementation		25
(i)	Displaying & Explaining Complete System/Software/Application/Product for Demonstration		5
(ii)	Showing the Product/System/Software in working condition		2.5
(iii)	Demonstration of Dashboards as per project requirements		5

(iv)	Approach, workplan and implementation road map		5
(v)	Defined Timelines & Milestones		2.5
(vi)	Deliverables for Theory and practical exams & Certification availability		5
<p><i>Note: The marks for Approach and Methodology will be given by the committee based on the Presentation and Demonstration made by the bidder on the same considering above parameters and shall be in the range of 0 to 100 percent depending on the extent of meeting the corresponding requirements.</i></p>			
16.6	Kind of helpdesk, field support maintenance and training, Product Security, Payment solution for all stakeholders that will be provided by the Vendor/Bidder. The same may be asked to present in front of committee during presentation by the bidder. Bidder should be prepared to present the same.	Technical document containing details of each components keep in view all stakeholders like candidates, training examinations centers, state HQ, NHQ, masters trainers, departments requiring certificate to be submitted.	20
TOTAL			100

17. Scope of work

The selected Bidder/Vendor shall be responsible for end to end examination (Theory& Practical) management and undertake the below mentioned activities. However, the scope of work may not be limited to these activities.

The Bidder/Vendor has to execute the project initially for three states Delhi, Haryana & Punjab on Pilot basis to validate the software & system as per requirements of IRCS& St. John Ambulance (I) for six months. The bidder/vendor needs to do rectifications observed by IRCS & St. John Ambulance (I) in the pilot project. Further, on success of the pilot project in these three states, the scope of work will be execution of below mentioned activities in all IRCS & St John (I) field units where First Aid and allied subjects trainings are conducted

The Bidder/Vendor needs to submit System Requirement Specification (SRS) before initiating pilot project, which needs to be approved by CEL in consultation with IRCS, NHQ.

Scheme of Examination:

As Given below: -

(Although changes are unlikely, changes if any are subject to approval of the competent

authorities of CEL).

17.1 Various Examinations:

Exams shall be of two types:

- (i) Theory Examination
- (ii) Practical Examination

i. Theory Examination

Computer Based Test (CBT) for professionals (Senior Professional, Voucher, Medallion and Label) using Intranet/ (LAN) – in districts/cities where IRCS & St. John Ambulance (I) field units conduct trainings. There are further categories for individuals and employees of Corporates/Industries/Factories. The certificates should be generated within one week of exam date after consolidating practical and theory scores.

Web based proctoring examination & instant exam score generation for students category for which there is no need of capturing practical exams. For students category the generation of certificates is instantly after examination based on the theory score.

Questions will be of MCQ type for theory examinations, which will be provided by IRCS

Duration of examination will be varying between one to three hours. The examination could be held in more than one shift as per requirement. Practical exams for professional's category (not for students category) shall be conducted preferably on the same day of theory exams. Frequency of exams may be increased, if load increases at any exam Centre.

Medium of examination will be multilingual, where questions need to be moderated by the moderator provided by IRCS and approved by IRCS before release for publication.

ii. Practical Examination

The practical examination shall be taken by the Red Cross examiner which needs to be video recorded in a Bidder/Vendor provided application along with the scores given to the candidates. The Red Cross examiner will fill the score of the candidate in the application/dashboard provided by the bidder/vendor. There should be provision for real time monitoring of some randomly selected centers.

17.2 Deliverables

The deliverable of the project is the successful conduct of various theory & practical examinations of the IRCS & St John Ambulance(I) in online mode (Computer Based Test) for professionals category & web based proctored theory exams for students category, further generation of score card without manual intervention to the professionals and students.

The software/application developed by the bidder should have facility to accommodate minor changes. There should be an arrangement to extend the FA online exam facility to

other sections of the society over period of time.

e-certificates to be generated as per IRCS format within one-week time for candidates appearing for professional examinations & instantly for the candidates appearing for student examination. However, the e-certificate format/content can be changed in future. Such flexibility of change in the format of certificate should be given by the vendor.

The Bidder/Vendor shall be responsible for successful execution and monitoring of the following three phases of work:

- Pre- Examination Phase
- Examination Phase
- Post Examination Phase

17.3. Pre-Examination Phase:

The selected bidder/vendor is expected to draw the examination plan and implement the design of the examination process as follows:

- Complete Security management processes
- Candidate handling process
- Any other processes related to conduct of Examination

Broadly the requirements will be as follows:

Master list of following to be updated by State/UT Admins of IRCS/Company:

- i. Details of examiners and trainers along with their educational and ID proofs, that will be mapped to respective State/UT and District.
- ii. Details of Training Centers (with contact details of nodal officer)

Master List by the Bidder/Vendor

1. Examination Centre details
2. Calendar of examination schedule in consultation with IRCS.

Master list of following to be updated by IRCS

- i. List of courses and subjects and topics with maximum scores.
- ii. Question Bank- Multiple Choice Question pool along with answer keys to be updated quarterly for each subject. Provision of translation of Question Bank to any selected language. The translated questions should have a provision to be edited by the moderators (separate moderation role for QB). The final updation of translated Question will become part of Question Bank only after approval by the IRCS. Randomization of Question Bank in regional languages will occur only for the approved translated questions.
- iii. Separate QB for each subject (First Aid (FA)/Home Nursing (HN)/Mother Craft (MC)/Hygiene & Sanitation (HS)/Meckenzie (MS)) and each level of examination (Senior

Professional, Voucher, Medallion and Label and Student) based on the difficulty level

Training Centre Dashboard:

- i. Provision of category wise updation by training centres- dates of trainings available- number of seats as per infrastructure availability, location, trainer details, option to update the batches, cancel the trainings due to pre-specified reason.
- ii. Dashboard contains all the reports pertaining to its centre such as number of candidates registered, scheduled trainings, current trainings, candidates' status whether passed (if passed certificate download) fail yet to appear for exam, yet to attend training
- iii. The training Centers will have separate login to update the training details which will be approved by State branches.

Corporate/Industries/Factories Centre Dashboard at State/Districts

A separate dashboard at State/districts branches for the Corporates/Industries/Factories where they can add their training schedules, do the registration of candidates and generation of reports pertaining to the employees of the Corporates/Industries/Factories. Complete data of the employees of Corporates/Industries/Factories shall be stored at centralized data centre of the bidder/vendor.

Candidate Registration at the available training centers or at the State/District branches for Corporates/Industries/Factories premises:

- i. Registration ID generated in case of new candidates. In case of candidates reappearing for training and exams because of fail status or appearing for next level exam, the registration ID doesn't change.
- ii. In case of already existing candidate, the candidate enters registrations ID and the details and history gets populated
- iii. Candidate chooses the training centre batch for training.
- iv. The registration is completed after filling of application form and payment of fees, the details of payment are also captured during registration
- v. Requisite alerts regarding training details are sent to the candidate through email and SMS
- vi. Any change in schedule by the training centre should also be sent to the candidates through email/SMS
- vii. Registration of the employees of the Corporates/Industries/Factories can be at their premises by State/District branches.

Training:

- i. Online Verification of Documents of the Trainer.
- ii. Training happens offline at the training Centre or at the premises of Corporates/Industries/Factories
- iii. Provision of monitoring the status of training requests by Corporates/Industries/Factories to State/District branches.

- iv. Track trainings through biometric attendances of candidates as well as trainers
- v. Completion of training be automated as per the dates with a provision of editing the dates with approvals from State branch, marking of holidays as per the State branch and auto calculate the training dates accordingly.
- iv. Details to be captured in a way that the following reports can be generated:
 - a) Hours of training and days of training - filter in the reports on number of trainings less than n hours and n days
 - b) Attendance reports of candidates with number of hours and days present for the trainings- filter in the reports on number of trainings less than n hours and n days in which training centre
 - c) Details of trainers, the number of batches taken, dates, locations- filter in reports on overlapping batches of trainers, trainers taking trainings for more than n hours in a day
 - d) Dashboard of the trainings with details such as date/time of training with batch sizes- filter the reports on the trainings, batch size, based on the registrations and attendance, exceeds the permissible limit.
 - e) Action automations in case of exceptions such as block the examination conduction or block the trainer etc in case of discrepancies enlisted by NHQ- Each training should have a status such as ongoing, completed, yet to commence, blocked for examination, cancelled etc.
 - f) Each trainer details along with his ratings by students should be available.

Other Activities:

- The Bidder/Vendor has flexibility to assess if the training centre can be used for conducting examination and add it to the list of examination centre, provided that training centre has suitable IT infra available for conducting exams.
- Mapping of candidates details with Exam Centres, Validation and verification of identity, Attendance and biometric (photograph and thumb impression) handling, Machine/seat allocation and handling of security parameter, Bulk/individualized SMS, Bulk/individualized emails Customer care number for responding to queries, any other processes related to conduct of Examination.
- The Bidder/Vendor should make the provision for admit card download any number of times. The candidate should be able to take the print of successfully filled registration applications. Admit card number will be same as the registration number.
- Maniquine etc. to the candidates for the practical exams shall be provided by the State/District/ training centres.
- To provide help to candidates through a call centre from 9AM to 6PM (Monday– Saturday). This should help the candidates and other concerned with the required data / information.
- Call centre should have access to application data, admit card and score card in read only format so that relevant queries can be resolved immediately.
- To provide consulting, training and manpower support to handle the entire Examination.
- The Bidder/Vendor shall arrange/provide adequate displays and provide required instructions/ information to the candidates appearing for exam at Exam Centres.

- Bidder/Vendor shall provide suitable training to staff of the training centres for operating all modules.
- The bidder/vendor should have automated biometric validation during the course of examination through examination software.

17.4. Examination Phase

Professionals Examinations

Professionals shall be appearing for theory & practical examinations.

In case of professional candidates at the training centres, the Theory and Practical examination will be conducted preferably on the same day at the centre where candidate is appearing for the examination. The invigilator for theory exam needs to be arranged by the Bidder/Vendor and the examiner for practical examination shall be randomly selected by IRCS from the panel of examiners in that area. The panel of examiners and the training centres shall be decided and entered in the application by State login. The examination centres list shall be finalized by the Bidder/Vendor in consultation with Red Cross branch of that area. The maniquine & other material required for the practical examination shall be arranged by the examiner in consultation with the state/district branches/training centres of IRCS

In case of corporate/industry employees, the State/District branches shall conduct the examination process on the platform provided by the bidder/vendor. The registration be done online for the corporate training schedule. The state/district branches will add the training schedule through Corporate/Industries/Factories panel login and employees of Corporate/Industries/Factories shall be registered by the state/district branches in the application provided by the bidder/vendor. The process of result declaration and certificate generation remains same as that of other professional candidates. Bidder/Vendor needs to ensure through application that all examination centre protocols such as biometric attendance along with all IT infra etc are being followed and provide the application for conducting examination for the employees of Corporate/Industries/Factories. The Bidder/Vendor shall deploy examiner for theory exams at the premises of Corporate/Industries/Factories & shall arrange video recordings of the practical exams at the premises of Corporate/Industries/Factories. Examiner for the practical exams at the premises of Corporate/Industries/Factories shall be arranged by IRCS at the State/District branches.

The Bidder/Vendor needs to ensure examination centres availability as per the number of candidates that can be accommodated. The facility to conduct examination as detailed below could also be in the training centre of IRCS, however the entire responsibility to provide facility to conduct the exam is on the vendor. There should be at least one examination centre in the district/city where trainings are being conducted.

The schedule of the examination could vary from place to place based on the number of registrations in the area. The availability of examination Centres and linked infrastructure needs to be ensured by the Bidder/Vendor as per the examination schedules.

Theory Examinations

- The bidder/vendor shall provide adequately trained manpower for invigilation and addressing technical glitches during the examination at the examination centre. To provide facility to candidates for mock test. The mock test should be exact replica of the actual examination.
- The examination software should stop any other application running on the candidate's machine. Only whitelisted processes can run on the candidate's machine.
- The Examination shall be computer based with the questions being provided onscreen on a random basis with multiple choice answers, without any manual intervention.
- Sufficient time of 15-20 minutes shall be allotted before the exam for providing orientation to the candidates on the structure of the exam, time limits and guidelines for answering the question papers and for mock test.
- To host and manage the examination process through intranet-based solution at Exam Centres.
- To securely transmit, download, install and implement Question Papers received from IRCS & St John Ambulance(I).
- In local exam server, all the exam related data should be stored in any encrypted format like AES, DES etc.
- The Bidder/Vendor shall ensure security against unauthorized electronic and other' equipment that can cause usage of unfair means in the examination.
- Capturing GPS location of the Centres.
- CCTV surveillance at the examination centres:
 - Bidder/Vendor should have capabilities of CCTV surveillance system to monitor and capture the activity of candidates /centres in real time and should have capability to transmit the same if required
 - All the exam centres should have CCTV surveillance cameras or IP cameras installed in a way that an activity of each candidate is captured. Bidder/Vendor should make provision for showing live exam feed for the selected centres.
 - CCTV camera feeds should be stored locally on the central server
 - CCTV camera should record Exam Centre activities.
- Adequate arrangements, precautions must be taken against undue influence over the invigilation and technical staff of the centre. Must ensure checking of ID proof and admit card of the candidates at the examination centre.
- The system should ensure that each question appears on the candidate screen for a minimum period of 30 secs. This time can be customized as per IRCS requirements.
- To maintain audit trails of all activities of candidate (click by click) during the course of examination.
- The system should ensure that any LAN/Network disruption does not impact candidate during examination.

- The system should ensure that the examination is not compromised due to any remote access software. Ex. Team viewer, Any desk, Ammyy Admin etc.
- Data at rest and at all travel points should be encrypted such as:
 - Question paper & Candidate Data from Data Centre to Local Examination Server
 - Question paper & Candidate Data from Local Examination server to Candidate machine
 - Candidate response residing on candidate's machine
 - Candidate response from candidate's machine to local examination server
 - Data travelling from local examination server to Data Centre
- Provision to monitor and supervise Exam Centre activities on monitoring console. The data should be almost real time data to be generated from each Exam Centre during the examination.
- At the end of the exam, transfer/export candidate response and audit trails on secured channel from local server to Central server of the bidder/vendor within 6 Hours from each exam centre. Other data such as finger print, photograph, video recording, seating plan etc. should be available. Candidate after completion of training, logs in to the portal to choose the examination dates and the centre. Pays the examination fees online through the Bidder/Vendor own Payment Gateway.
- Candidate can choose examination centres in the area preferences marked by the candidate during registration.
- Candidate has to appear for examination within 30 days of the successful completion of the training. If failed in the examination, provision to reappear for re-examination within two months of successful completion of training after paying only examination fees each time, without getting registered again. This is allowed only twice. Thereafter, candidate has to take the training again before appearing for examination and pay the entire fees again before taking training.
- In case, candidate wants to do the training again, she/he will have to re-register and take the exam again. In such cases ensure to check the duplicacy of the candidate and allot the candidate same registration number to track the trail.
- Online proctored examination at the examination centre using computers at centre, candidate's own mobile or providing tabs to the candidates.
- One person to be present in person at the examination centre to observe the examination process and resolve any technical glitches. The same person can also be an invigilator.
- Before proctored examination for student category, the student will upload his ID and click his online photo. The roll number will be allotted in his Candidate ID. The login time and closing time will be monitored and the link will open only in the given time slot.
- Some exceptions and actions to be generated from artificial intelligence such that candidate closing the window, or moving the screen multiple times, etc.

Other Activities

- To ensure that Exam Centre has the required suitable Hardware, Software, Internet and LAN connectivity for conducting Examination. The Bidder/Vendor shall host and manage the examination process through intranet-based solution at Exam Centres.
- To ensure UPS facilities and Generator facility at each Exam Centre for un-interrupted power.
- To carry periodic audit at Centres for
 - Hardware, Operating System, Processor Speed, RAM, Network and internet connectivity, Key Boards etc.
 - Software - Screen resolution, bandwidth for internet and LAN connectivity, Browser.

Practical Examinations

- The practical examination to be taken by the Red Cross examiner that needs to be video recorded in a Bidder/Vendor provided application along with the scores given to the candidate.
- The examiner can sign off only when practical scores of all the candidates have been entered in the application.
- There needs to be provision to debar trainers, examiners along with reasons
- The application should have a provision of live viewing/monitoring of at least 4 practical exam centres in real time on the single screen.
- There should be a provision of availability of video recording of all practical examinations for at least 30 days.
- The storage of video recordings should be done on the cloud with provision of the round the clock accessibility as per the requirement of IRCS & St John Ambulance (I).

Students Examinations

- For students there will be web based proctored exam with provision of instant score generation & e-certificates.
- Students shall able to give web based online exam from anywhere in India after successful registration and completion of training.

17.5. Post Examination Phase

Result declaration and Issuance of certificates

- a. Automatic alerts to State/District branches and candidates regarding result declaration
- b. Downloadable digitally signed certificates with authenticity QR codes to be generated. The certificate should have registration number, unique serial number, date time and place of examination.
- c. A common website and application where the digital certificates could be verified by the authorities

- d.** Candidates should be allowed to download the QR stamped certificates. Once certificate date has expired, it cannot be downloaded by any of the stakeholders. It can only be viewed with Expired Stamp Online generation of the Certificates.
- e.** A separate certificate dashboard/website/application to be developed by the bidder/vendor to check authentication of various certificates issued by IRCS/St John Ambulance(I) along with validity status in public domain.
- f.** Biometric attendance marked at training centres and examination centres should be available online before publication of result
- g.** The result shall be published after auto validation of biometric attendance in the training centre, practical score and theory score
- h.** Generation of Result- The practical scores and the theoretical scores be compiled for the candidates and auto generation of certificates be done within one week of time for each exam date.

Monitoring and Report Dashboard:

- a.** Candidate login to know the status of result, certificate issue, Digital Locker access to download digitally signed certificate
- b.** NHQ, State and District Logins for Report generations and verifications, Exceptions and errors flagging of records so that action is taken accordingly. Actions and Errors are predefined based on the checklist.
- c.** Trainers login for training details and reports.
- d.** Examiner login for uploading practical marks.
- e.** Training Centre login for batch details, candidate registrations and other centre defined tasks and reports.
- f.** State/District branch login to add training schedules, edit them, employees registration for the corporate/Industries/Factories.
- g.** Login to add questions and moderators login to approve the translated questions
- h.** Public login for verifying the certificates online

Note:

- 1.** *In addition to above, the Bidder/Vendor has to develop online payment mechanism/process for settling payment of all stake holders of this project.*
- 2.** *Bidder/Vendor needs to migrate historical data of the certificates to the newly developed application. The data is available in structured format and be imported to the new application server for consolidated view.*

Documentation and Reports

1. Separate user manuals in prime local regional languages be prepared for each of the above logins as per the roles
 - a.** Easy step by step demo for candidates to appear for examination.
 - b.** A trial run for the candidates to take the mock test before appearing for actual examination.
 - c.** Few pre-defined reports on the dashboard as per the logged in user role.
 - d.** Provision of creating dynamic reports in terms of columns and the filter/sorting criteria.

- e. Provision to develop the reports as per the user requirements during the process of implementation.
- f. Conduct handholding and training of staff and trainers of training centres to implement the system and setup a helpdesk in case of any queries and resolve technical issues.

Other Activities:

- Ownership of Data in soft/hard form shall lie with the bidder/vendor. The Bidder/Vendor shall at all times be fully responsible for transferring all the data in soft/hard with software related to examination in usable form with appropriate help/training to department staff for its appropriate use.
- The candidate's responses, biometric, photograph, audit trails should be uploaded automatically from the local server to bidder's own data centre in a secured manner. There should not be any traces of any data pertaining to candidate whatsoever post uploads left on the exam server.
- There should be a provision to view the raw responses/data by the IRCS & St Ambulance(I) immediately after the candidate's response upload from local exam server. The software should have capability to take the answer key post examination.
- There should be a provision to send auto alert reminders to the candidates (who have passed the examination and downloaded their certificates) through email/SMS for renewal of certificates one year after their examination and six months before expiry date of certificate.
- The candidate should be able to get the question paper on email id. The question paper should be visible in the same sequence/format as it was appeared to the candidate during exam including candidate responses to ensure transparency.
- Appropriate notifications to all stakeholders be released at various points. The identification of the points be done by the Bidder/Vendor in consultation with CEL.
- All the logs/events of the application and exam server should be captured in non-mutable format.
- There should be redundancy to keep complete examination data to protect data loss against natural disaster, theft, crashing of IT infra, tempering, Corrupting of IT infra etc. The complete examination data from registration of candidates to generation of certificates should be available for a period of three years from the date of examination. There should be back up of complete data at the bidder/vendor end preferable on cloud. Bidder/Vendor shall be responsible for any kind of data loss/theft at any stage of examination.
- Design, configure, customize & deploying the applications/software etc. incidental in the functionality of software shall be in the bidder's scope. Vulnerability assessment reports or any other Cyber security compliance shall also be in the scope of the bidder/vendor.
- The Bidder/Vendor should provide fully automated support for any RTI queries. The module should be deployed at the nodal officer machine of the NHQ of IRCS & St Ambulance(I) handling RTI queries.

- To provide documented inputs and support for handling:

- Candidates queries
 - RTI queries (A front end Module to be deployed at NHQ of IRCS & St Ambulance(I) office)
 - Court cases
- The bidder/vendor shall be responsible for handing over the complete data from registration to certification to IRCS in case of termination or expiry of tender contract.

18. Payment

1. The payment to Vendor, CEL and other stakeholders of the project including, IRCS NHQ, State Branch, District Branch and Training Centre shall be auto debited from the bank account where all fees during registration and examination will be deposited.
2. The auto debit based on the percentages of various stake holders of the project shall be initiated on 1th of every month for the collection in the previous month.
3. The Bidder/Vendor has to develop online payment mechanism/process for settling payment of all stake holders of this project.
4. The financial reports to reconcile the debit, credit viz-a-viz registrations and examinations be generated to highlight any exception.
5. In case of any discrepancies in the payments, software should have provision for IRCS as well as CEL to intervene and cancel/adjust the payments. There should be dedicated panel to view payment transactions of various stake holder in the software/application.
6. No advance payment shall be made to the vendor in any case.
7. CEL on behalf of IRCS reserves the right to prescribe additional documents for release of payments & the successful bidder shall comply the same.

19. Project Timelines

The project will be started on pilot basis in Delhi, Haryana & Punjab branches before rolling out to States/UTs. Initially, the complete system shall be piloted at Delhi, Haryana & Punjab branches then scaled up to all the branches after successful implementation in all the pilot branches.

Project shall be executed in following stages:

- (i) Preliminary stage
- (ii) Project execution stages:
 - (a) Execution of pilot project in three states Delhi, Haryana & Punjab
 - (b) Validation of Software/Application in Pilot project
 - (c) Execution of project in Pan India locations of IRCS
- (iii) Operation and Maintenance of the Project

Preliminary Stage

No. of Days	Work/ Activities
Within 15 Days of receiving of work order/PO from CEL	The successful bidder is required to submit a PBG in the form of BG/DD/FDR as per Performa enclosed in Annexure -II for amount of Rs 30 lakhs for a validity of one year (rolling out Period) & Rs 20 lakhs for validity of Operation & Maintenance period.
Within 45 Days of receiving work order/PO from CEL	Signing of Contract of Agreement with CEL as per Clause no. 7.2 of tender document and Submission/Finalization of SRS (System requirement specification) in consultation with IRCS & CEL.

Project execution stages

The project shall be executed stage wise as per details below: -

Stage 1: Execution of pilot project

Time Period	Work/Activities
Within 3(Three) months from signing of contract Agreement.	Rolling out of project work/Activities as per Scope of work mentioned in clause no. 17 & SRS in three states i.e. Delhi. Haryana & Punjab on pilot project basis.

Stage 2: Validation of System/Software as per IRCS requirement in Pilot Project

Time Period	Work/Activities
Within 6(Six) months from the rolling date of pilot project.	To do rectification in the pilot project as observed by IRCS & CEL. Validation of software/Application as per IRCS requirement

Stage 3: Execution of project in Pan India locations as per IRCS requirement

Time Period	Work/Activities
Within 6 (Six) months from the validation date of pilot project.	Rolling out of project (validated in pilot project) in various Cities/locations as per requirement of IRCS in pan India.

Stage 4: Operation & Maintenance of Project

The complete System/Software/Application/Solution rolled out by the vendor should be maintained and operated up to 36 months from the actual rolling out date in pan India locations/cities of IRCS with a provision of extension on mutually agreed terms & conditions.

Note: *Work to stage 3 onwards shall be confirmed to vendor subject to satisfactory performance from IRCS*

20. General terms & conditions

20.1 Standard of performance

The Bidder shall provide the services and carry out its other obligations under the agreement to be executed as per clause no. 7.2 of tender document with due diligence, efficiency, economy, confidentiality, promptness and techniques. The Bidder shall adhere to professional, engineering and consulting standards recognized by international professional bodies while observing sound management, technical and engineering practices. It shall apply appropriate advanced technology and safe and effective methods during execution of this Project and shall always act in respect of any matter relating to this agreement, as faithful advisors to the CEL. The Bidder shall always support and safeguard the legitimate interests of the CEL, in any dealings with the third party.

The Bidder shall abide by the provisions of the legislation(s), related to the Information Technology, prevalent in India. The Hardware, Software and other services provided under this contract shall conform to standards laid down in the Scope of Work as per clause no. 17 requirements. The Online Examination Application Software before installation may be subjected to 'Quality Assurance Test' prescribed by the CEL. Performance of the System shall be reviewed by CEL every six months. The security audit of the examination software/application should be certified from 'Cert-In' empaneled vendor. The vendor/bidder shall be liable to pay to the CEL for any financial losses by way of system and process failure.

20.2 Intellectual Property Rights

No software or services covered by the contract shall be developed, sold, disposed or done by the Bidder in violation of any right whatsoever of third party, and in particular, but without prejudice to the generality of the foregoing of any patent right, trademark or similar right, or of any charge, mortgage or lien. The customized Software/Applications Shall have IP rights reserved with CEL or IRCS. The Bidder shall certify that there is no infringement of any patent or intellectual proprietary rights caused by the supply of IT Infrastructure and Software and the documents, which are subject matter of this project. The bidder shall be solely liable for any dispute in this regard. The application should be platform independent should support cross platform.

20.3 Performance Bank Guarantee

The successful bidder is required to submit a PBG in the form of BG/DD/FDR for amount of **Rs 30 lakhs for a validity of one year (rolling out Period) & Rs 20 lakhs for validity of Operation & Maintenance period.** PBG for rolling out period should be submitted within 15 days of the bidder's receipt of PO/workorder from CEL as per proforma enclosed in Annexure – II, PBG shall be valid for 3 months beyond the expiry of the contract period. No interest shall be payable on the amount of PBG, PBG of rolling period shall be released on successful rollout of the project in Pan India & submission of PBG of Rs 20 lakhs for the Operation & maintenance period. The PBG deposited for O&M period will be returned to the bidder after successful completion of contract period as specified in the purchase/workorder and after deduction of bank charges, if any.

20.4 Governing Language

The bid & contract shall be written in English language. All correspondences and other documents pertaining to the contract, which are exchanged between the parties, shall be written in the English language.

20.5 Consortium

No consortium will be entertained in this tender. The bidder shall hold the full responsibility of the contract. Any consortium formed by the bidder at his end which was formed either to gain entry into the agreement or during the project for the execution of the agreement will be at the sole risk and responsibility of the bidder and would lead to rejection of tender or termination of contract with penalty.

20.6 Penalty

During operation & maintenance of services, if services of the vendor are not found satisfactory based on the feedback received from IRCS or project manager of CEL, penalty @ 10% of quoted price (per candidate rate) in price bid form -IX in each category shall be imposed. If the delay adversely affects conduct of examination for various categories of IRCS the performance security will be forfeited and other legal action would be initiated as per terms and conditions of contract. The CEL may rescind this part of the contract and shall be free to get it done from any other agency at the risk and cost of the Bidder or every re-examination to be conducted at any Centre/venue due to any reason attributable to the bidder, an amount up to total admissible in respect of that center/venue will be deducted from the payments due to the agency. The cost of re-examination at each center will be borne by the agency.

Monitoring of Vendor's system performance shall be done every six months by CEL. If performance is not found satisfactory then one-month notice shall be given to the Vendor, if the performance still not improved or satisfactory then CEL on behalf of IRCS reserves the

right to terminate the whole contract & suitable penalty shall be imposed on the vendor.

20.7 Prices

The prices quoted for the items/services shall under no condition change during the period of agreement.

20.8 Subcontracts

The Vendor shall not assign and or sub-let the whole work for any benefit or interest there in or there under without the prior written consent of CEL and such consent shall not relieve the vendor from any liability or obligation under the contract and shall be fully responsible for acts/defaults and neglects of its agent, servants or workmen as if they were the acts default or neglects of the vendor.

20.9 Delays in the Bidder's Performance

Conduct of the examination as per timeline is the main aspect of the work and performance of the Services shall be made by Bidder in accordance with the mutually agreed time schedule in the agreement and as notified from time to time by the CEL in due consultation with IRCS to the bidder and will form part of the Contract Agreement.

The activities involved are time bound and it is expected that no extension of time for performance of any activity/ activities will either be sought or given in this project. However, if at any time during the course of the contract, the Bidder encounters conditions impeding the timely delivery of the items and the performance of the service, the Bidder shall promptly notify to the CEL in writing the fact of the delay, its likely duration and its cause(s). The CEL will evaluate the situation and in the exceptional circumstances and in the interest of work may extend the Bidder's time for execution of said item of work, but in no case, extension shall be granted having adverse effect on scheduled conduct of examination. The dates declared for examinations are absolute unless changed by the CEL on its own.

Delay on part of the Bidder in the performance of its delivery obligations shall render the bidder liable to the imposition of penalty unless an extension of time is agreed upon.

20.10 Termination for Default

Either Party may, without prejudice to any other course of action for breach of contract, by written notice of 60 days to the other party, terminate the agreement in whole or in part, if:

- The defaulting party fails to perform any or all of the obligations within the time period(s) specified in the agreement or any extension thereof granted, by the other party.
- The quality of the delivery of various tasks is not up to the satisfaction of the

CEL/IRCS.

- The defaulting party fails to perform any other obligation under the agreement.

In the event of the CEL terminating the contract in whole or in part, the CEL may procure, upon such terms and in such a manner as it deems appropriate, items or services similar to those undelivered, and the Bidder shall be liable to the CEL for any excess costs for such similar items or services. However, the Bidder shall continue with the performance of the contract to the extent not terminated.

The Bidder shall stop the performance of the contract from the effective date of termination and hand over all the documents, data, equipment etc. to CEL for which payment has been made. The Bidder may withdraw items, for which payment has not been made. No consequential damages shall be payable to the Bidder in the event of termination. The payment shall be made by CEL for all the services rendered by Bidder till such date of termination.

In case of termination of contract, all Bank Drafts/ FDRs furnished by the Bidder by way of Performance Security shall stand forfeited.

In case of suspension/termination, the Bidder shall be liable to pay compensation for any direct loss or additional liability, if incurred due to completion of work by another agency.

20.11 Termination for convenience

The CEL on behalf of IRCS by written notice of at least 30 days sent to the Bidder, may terminate the contract, in whole or in part thereof, at any time for its convenience. The notice of termination shall specify that termination is for the CEL's convenience and also the extent to which performance of the Bidder under the contract is terminated, and the date on which such termination becomes effective.

The CEL shall accept the items/services, which are completed and ready for delivery within 30 days after the Bidder's receipt of notice of termination, at the contract terms and prices.

For the remaining items/services, the CEL may elect:

- To have any portion completed and delivered at the contract terms and prices; and/or.
- To cancel the remainder and pay to the bidder an agreed amount for partially completed items/services and for services previously accomplished by the Bidder.

20.12 Termination for Insolvency

Either party may at any time terminate the contract by giving notice to the other party, if the one party becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Bidder, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the CEL.

20.13 Suspension

The CEL may, after giving a written notice of suspension to the Bidder, and considering the representation, if any, submitted to him within a period of 15 days from receipt of such notice, suspend all payments to the Bidder, if the Bidder fails to perform any of its obligations (including the carrying out of the services) provided that such notice of suspension:

- Shall specify the nature of the failure and
- Shall direct the Bidder to remedy such failure within a specified period from the date of receipt of such notice of suspension by the Bidder.

The CEL may engage some other agency for the completion of suspended work, which will be carried out at the risk, and cost of the Bidder.

20.14 Confidentiality

The Bidder and their personnel shall not, either during implementation or after completion of the project, disclose any proprietary or confidential information relating to the services, agreement or the CEL's/IRCS's business or operations without the prior consent of the CEL.

CEL also reciprocally agrees with the Bidder that all information concerning trade secrets, know-how, technical data, research, products, development, inventions, processes, engineering techniques, strategies, internal procedures, employees and business opportunities, its customers either present or prospective and services rendered by the Bidder to such of its customers along with the information pertaining to its businesses and the proprietary information of the Bidder described herein as "confidential information", belonging to the Bidder and which may come into the possession or custody of CEL in the course of providing services by the Bidder here under shall not be disclosed or divulged to any third parties or make use or allow others to make use there of either for its own benefit or for the benefit of others directly or indirectly. (Subject to provisions of the law of the land).

20.15 Indemnity

Selected bidder shall save and indemnify CEL from any third-party Govt. claims, losses penalties if any, arising in connection with this contract.

20.16 Force Majeure

In no event shall either Party have any liability for failure to comply with this Agreement, if such failure results directly from the occurrence of any contingency beyond the reasonable control of the Party, including, without limitation, strike or other labor disturbance, riot, major power failure, war, natural calamities including but not limited to floods, earthquakes, fire, volcanic eruptions, epidemics, National Emergency, interference by any government or governmental agency, embargo, seizure, or enactment or abolition of any law, statute, ordinance, rule, or regulation (each a " Force Majeure Event"). In the event that either Party

is unable to perform any of its obligations under this Agreement because of a Force Majeure Event, the Party who has been so affected shall as soon as may be, after coming to know of the Force Majeure Event, inform the other Party and shall take reasonable steps to resume performance as soon as may be after the cessation of the Force Majeure Event. If the period of non-performance due to a Force Majeure Event exceeds thirty (30) days, the Party whose ability to perform has been so affected may, by giving written notice, terminate this Agreement.

20.17 Arbitration

All the disputes, difference controversies/difference of opinions, breach and violation arising from or related to this agreement between the parties, then the same shall be resolved by mutual discussion/reconciliations good faith. If disputes, difference controversies/difference of opinions, breach and violation arising from or related to this agreement cannot be resolved within 30 days of commencement of reconciliations/discussions then the matter shall be referred to the sole arbitrator to be selected by the opposite party out of the list of 5 names suggested by the party invoking arbitration from of the list of panel arbitrators of SCOPE, Delhi. The cost of arbitration, if any shall be shared equally between the parties. The Arbitration proceedings shall be conducted by the Arbitral Tribunal in accordance with the provisions of the Arbitration and Conciliation Act, 1996 as amended from time to time. The place of arbitration shall be Delhi and language of such arbitration proceedings shall be in English.

All Disputes relating to this agreement shall be subject to jurisdiction of courts at Delhi only.

20.18 Dispute Resolution

Inter Ministries and its Departments/ Subordinate Offices/ Attached Offices and Autonomous and Statutory Bodies: In case the bidder is a Ministry or its Departments/Subordinate Offices/ Attached Offices and Autonomous and Statutory Body, then any dispute arising out of this tender, between such bidder and CEL, shall be resolved as per Administrative Mechanism for Resolution of Disputes (AMRD) in accordance with OM No.334774/DoLA/AMRD/2019 dated 30-03-2020 issued by Ministry of Law & amp; Justice

20.19 Governing Law and Jurisdiction

Disputes arising from these terms of the agreement will be governed by and construed in accordance with the laws of India and shall be subject to the jurisdiction of courts at Delhi only. In such a case the CEL shall have right to withhold all money till the final decision of the dispute by the competent court.

20.20 Local Conditions

The Bidder shall inspect the cities/sites of operation and shall satisfy himself of the cities/site conditions and availability of required resources and shall apprise himself of

the procedure for engagement of agencies and shall collect any other information that may be required before submitting the bid. Claims and objections due to ignorance about site conditions shall not be considered after the submission of bid.

20.21 Responsibilities of the Bidder

The bidder shall be responsible for the successful conduct and processing of online examination (Computer Based Test) and web based proctored exam as per mutually agreed between both the parties in the agreement.

20.22 Interpretation

In these Terms & Conditions:

- References to laws shall mean the applicable laws of India and references in the singular shall include references in the plural and vice versa.
- References to a particular article, paragraph, sub-paragraph or schedule shall, except where the context otherwise requires, be a reference to that article, paragraph, sub-paragraph or schedule in or to this tender.
- The headings are inserted for convenience and are to be ignored for the purposes of construction.
- Whenever provision is made for the giving of notice, approval or consent by any Party, unless otherwise specified such notice, approval or consent shall be in writing and the words 'notify', 'approve', and 'consent' shall be construed accordingly.
- In case of any inconsistency between this tender and the Bid made to CEL, the terms of this Tender shall prevail. In case the tender is silent on the items contained in the bid, the decision of CEL on behalf of IRCS shall be final & binding on the Bidder/ Bidders.

21. Quotation Formats

The following forms are required to be used for submission of bid –

Form I	:	Tender Acceptance Letter
Form II	:	Checklist
Form III	:	Particulars and qualifications of the bidders.
Form IV	:	Duly authenticated list of full time Technical and Administrative Personnel to be employed for the work.
Form V	:	Details of Availability & Capacity building.
Form VI	:	Details of work under execution or awarded.
Form VII	:	List of Govt./NGO Clients.
Form VIII	:	Undertaking (on Rs.10 Non-Judicial stamp duly notarized)

Form IX	:	Price Bid (in separate sealed envelope)
Form X	:	Vendor Data Form
		Enclosures List
Annexures	:	Annexure-I to Annexure-V

22. Definitions & Interpretations

The following bold/capitalized terms used in terms & conditions shall have the meanings set forth hereunder for the convenience of reference for this contract:

'**Agreement**' means this agreement signed between both the parties, containing mutually agreed terms and conditions.;

'**CEL**' means the Central Electronics Limited, Sahibabad.

'**Bid**' means the Technical, Commercial and Financial bids.

'**CBT**' means Computer Based Test.

'**IRCS**' means the Indian Red Cross Society, India

'**MCQ**' means Multiple Choice Question

'**NHQ**' means National Headquarters

'**Online Examination**' means the technological term for conducting exams on computers instead of the traditional paper and pen-based exam, it can be conducted either offline (without internet) or online (with internet).

'**Tender**' means the Tender floated by CEL due for submission on, inviting bids from various companies for the Online Examination (Computer Based Test) Conduct and Processing for various examination of the Institute.

'**Centre**' means City in which examination is to be conducted as per IRCS requirement

'**Venue**' means a City may have more than one location for holding the online examination, which is/are called as Venue/s.

'**Candidates**' means all participants of training including professionals, employees of Corporates/Industries/Factories etc. and Students.

Form I: TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

To,

The General Manager
Security & Surveillance Group
Central Electronics Limited
4, Industrial Area, Sahibabad – 201010 (UP) India

Reference: Tender No: **CEL/SSG/2021-2022/I/T-1** Dated: _____

Name of Tender / Work: **“Selection of Agency for Conduction of Online Examinations in Various Categories (End-to-End) for IRCS & ST.JOHN AMBULANCE(I)”**

Subject: Acceptance of Terms & Conditions of Tender.

Dear Sir,

1. I / We have downloaded tender from CEL’s website/ IRCS’s website obtained the tender document(s) from CEL’s office for the above mentioned ‘Tender/Work’ namely: **“Selection of Agency for Conduction of Online Examinations in Various Categories (End-to-End) for IRCS & ST.JOHN AMBULANCE(I)”** as per your advertisement, given in the above mentioned website(s).
2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. to (including all documents like annexure(s), schedule(s), etc), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/ organization too have also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above-mentioned tender document(s)/corrigendum(s) in its totality / entirety.
5. I/We agree to abide by this bid for a period of 90 (Number) days after the date fixed for bid opening or for any further period for which bid validity is extended and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
6. I/We agree that until a formal contract is prepared and executed, this bid together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

7. In case any provisions of this tender are found violated, then your department/ organization shall without prejudice to any other right or remedy be at liberty to reject this tender/bid.

NOTE: ALL TERMS & CONDITIONS SUCH AS TAXES ETC. HAVE BEEN INDICATED IN THE QUOTATION FAILING WHICH IT WILL BE PRESUMED THAT THE PRICES/RATES ARE INCLUSIVE OF ALL TAXES AND OTHER TERMS & CONDITIONS ARE ALSO AS PER YOUR REQUIREMENTS.

Yours Faithfully,

Signature of the Bidder

Name of Authorized Signatory:

Designation:

Full Address:

Official Seal:

WITNESS _____

WITNESS _____

Form II: Checklist

Please ensure that your offer contains the following documents:

Tender fees	:	NIL
Form I	:	Bid Form
Form II	:	Checklist
Form III	:	Particulars and qualifications of the bidders.
Form IV	:	Duly authenticated list of full time Technical and Administrative Personnel to be employed for the work.
Form V	:	Details of Availability & Capacity building
Form VI	:	Details of work under execution or awarded.
Form VII	:	List of Govt/NGO Clients
Form VIII	:	Undertaking (on Rs.10 Non-Judicial stamp duly notarized)
Form IX	:	Price Bid (in separate sealed envelope)
Form X	:	Vendor data form
		Enclosures list
Annexure	:	Annexure – I to V

A copy of the bid document with all pages signed and stamped at the bottom by the bidder's authorized representative, Covering envelope sealed with superscription in prescribed format. Memorandum and article of association and copy of latest resolution in case of company, and partnership deed and power of attorney in case of firm, if required. All such documents should be duly attested by notary public.

Form III
Particulars and qualifications of the bidders

1. Organization Name:

Year of Incorporation / Registration in India:

Year of Start of Operation in India:

TIN No.:

PAN No.:

GST No:

Total No. Technical Manpower:

Total No. Administrative Manpower:

2. Registered Office Address

Telephone No. (s)

Mobile No. (s)

Fax No. (s) Email

1. Legal status of firm Company / Firm / Proprietorship/ Others (_____)

(Attach proof MOA, AOA/ Partnership Deed along with registration of partnership detail/Affidavit by proprietor with registration detail as the case may be)

2. Ownership

S. No.	Name of persons owning stake in the organization (In case of company incorporated in India List of Director shall be provided)	Nationality of the stakeholders	Details of restrictions, if any on transfer of stake

In case the organization is a public sector undertaking indicate the percentage share of Govt. holding.

5. Annual Turnover for the last 3 financial years i.e. FY 2018-19, 2019-20, 2020-21

S. No.	Financial Year	Total Annual Turnover	Sector wise Annual Turnover		
			Online Examination	Software Development & Other IT related services	Other areas of Operations (specify)

Please attach Balance-Sheet or Income-Expenditure and Assets-liabilities status position during these 3 years, duly audited by Chartered Accountant/ Statutory Auditors.

6. Particulars of the Center/unit associated with this project (Name & Address of the Center/Unit associated with this project) :

7. Address of the important offices

Address 1	Address 2	Address 3
.....
..
...
.....
...
.....
Tel No (s):	Tel No (s):	Tel No (s):
Fax No (O):	Fax No (O):	Fax No (O):
No. Technical Employee:	No. Technical Employee:	No. Technical Employee:
Total No. Administrative Employee:	Total No. Administrative Employee:	Total No. Administrative Employee:
:	:	:

8. Examination Details (Attach proof if any)

S. No.	Particular	Description/Nos.
1	Name of Examination	
2	Maximum No. Of Candidates handled in Single Shift in a Day	
3	No. of cities covered in said Examination	
4	No. of States covered in said Examination	

Note: For more than one entry create multiple rows in similar format in continuation.

9. Do you Own the complete source code of Application software used for complete online examination process (including test delivery system and payment gateway, automation of payments)? (Yes/No)

(If yes provide the language/platform used and No. of releases and latest release no.)

10. Genuine ISO 9001:2015, 27001:2013 CMMi level 3 or above certificate details. (Attach proof)

11. Quality & Security Certification (STQC) certification by Govt. Agency. (Attach proof)

12. Have your organization been blacklisted in the past or otherwise debarred ever in the past (suspended on a holiday period, contract terminated prematurely for failure to comply with terms & conditions, EMD or Security Deposit for forfeited or adjusted again any damages or compensation payable) by any Government of India/State entities/PSUs/PSBs/Autonomous body/University under Central/State departments or any other Government body in India: YES/NO (Attach Notarized Declaration)

13. Have your organization occurred loss during last three year: YES/NO

14. Are you able to support entire solution 24*7 across India: YES/NO

15. Names, Designations, Addresses, Telephone & Fax No. of offices, as well as residences of important persons dealing with the project.

S. No.	Name & Address	Designation	Telephone & Fax No.		Extent of Involvement in the project
			Office	Residence	

16. Last 3 years Annual Turnover of the Center/unit associated with the Project

Sr. No.	Financial Year	Annual Turnover	Financial value of the largest project handled during the year

17. Particulars of Software capabilities of organization and the center/unit dealing with this project.

S. No	Names & Addresses of Centers / Units independently engaged in software Development work	Level of certification of software capability Maturity Model (SW – CMMI)	Level of certification of other equivalent systems of assessing software capabilities		
			Name of Certifying Organization	Level which certified	Level

Note: Please attach duly authenticated copies of certification claimed regarding the center/unit dealing with this project.

Particulars of Authorization of the person signing these documents on behalf of the bidder.

Name, Designation & Address of the authorized person.

Type/form of the issued authority (whether power of attorney/Authorization letter etc.)

(Please refer to the enclose original authorization document)

(Signature).....

(in the capacity of:)

Duly authorized to sign Bid for and on behalf of

.....

Form IV

(Performa for duly authenticated list of full time Technical and Administrative Personnel to be employed for the work)

Duly authenticated list of Full time Technical and Administrative Professionals Working in the area of software development, implementation and examination conduction in India, Cyber Security etc. with the Bidder to be authenticated by HR/Personnel Department/Division of firms.

List of full time Professionals of the organization who will be associated with the project (at least 25 professional) to be given in the table below-

Sr. No.	Name	Designation	Employee Code/ID	Educational Qualification	Date of Joining
1.					
2.					
3.					
4.					
5.					
6.					
7.					

Date.....
.....

(Signature of HR Head)

Place

(in the capacity of):

Duly authorized to sign and on behalf of.....
.

Form V**Details of availability & capacity building**

(Proforma for enclosing details of IT infra availability for conduction of CBT/IBT exams & web based proctored exams along with remote monitoring)

S. No.	Description	Availability (Yes/No)	Remarks
1.	Examination centres (for online examinations)in Pan India locations		
2.	Technical Team of Software Developers, Cyber Security Experts, Project Managers etc.		
3.	End-to-End Design philosophy of customized Software/Application		
4.	Conducting Web based proctored exams (Specify the technology used i.e. AI based or Video captured etc.).		
5.	Technology Scalability		
6.	Cloud based hosting/Storage or Owned Data centre.		
7.	Security & Surveillance System for live & remote monitoring of theory/practical exams		
8.	Integrated command and Control Centre, automation of payments, payments gateway etc.		

The bidder may attach relevant documents (if any), as Annexure to this list.

Date.....

(Signature).....

Place

(in the capacity of):

Duly authorized to sign Bid for and on behalf of.....

Form VI

Details of work under execution or awarded by any Central/State Govt. Department /University/PSU/PSB organization.

(Summary profiles of project under execution / awarded related to Online Examination (CBT) conduct & processing)

Sr. No.	Name, address, Tele No and Fax no. of Organization for which online Examination (CBT) work has been executed (also mention Name Designation and contact No. of contact Person)	Description & Name of the Exam	Value of Contract (in lakhs)	Period of Execution	Delay if any from scheduled time (give reasons)	Litigation / Arbitration Pending in progress – With detail	Remarks

The bidder will have to attach full details & relevant documents of similar projects involving application software development work, conduct and processing of End-to-End CBT/IBT mode online Examination implementation in different advertisement for any Central/State Govt. Department/University/PSU/PSB in India or abroad, as Annexure to this list. Copy of self-attested, PO/Work orders should be enclosed along with their work completion certificates. The performance of work should be duly endorsed by client on their letter head.

Date.....

(Signature).....

Place

(in the capacity of):

Duly authorized to sign and on behalf
of.....

Form VII
List of Govt/NGO clients.

Performa for entering details of various Govt/NGO Clients

Sr. No.	Name, address, Tele No and Fax no. of Govt/NGO client for which online Examination (CBT) work has been executed (also mention Name Designation and contact No. of contact Person)	Description & Name of the Exam	Value of Contract (in lakhs)	Period of Execution	Remarks

*Note: Attach the **Satisfactory Service Certificate** from the Govt/NGO client for whom projects executed successfully as Annexure to this list. The work /service provided should be duly enclosed on clients letterhead.*

Form VIII

Undertaking (on Rs.10 Non-Judicial stamp duly notarized)

I/We hereby undertakes that: -

I/ We hereby submitted our tender for “**Selection Of Agency for Conduction of Online Examinations in Various Categories (End-to-End) for IRCS & ST. JOHN AMBULANCE (I)**”,

I / We hereby agree to all the terms and conditions, mutually agreed between the parties, in this connection including delivery, penalty etc. quotations for each group are being submitted under separate covers and sheets and shall be considered on their face value.

I/ We have noted that overwritten entries shall be deleted unless duly out & re-written and initialed. Tenders are duly signed (No thumb impression should be affixed).

I / We undertake to sign the contract / agreement if required within **45 (Forty Five days)** from the issue of the work order/PO and start the work as per the mutually terms and conditions of the agreement.

I / We agree to abide by this bid for a period of **90 (Ninety days)** after the date fixed for bid opening or for any further period for which bid validity is extended and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

I / We agree that until a formal contract is prepared and executed, this bid together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

I / We understand that you are not bound to accept the lowest or any bid you may receive.

I / We have gone through all terms & conditions of the tender documents before submitting the same and accept the same.

I / We shall be deemed to have:

- a) Examined the request for tender document & its subsequent changes, if any for the purpose of responding to it.
- b) Examined all circumstances & contingencies having an effect on our bid application and which is obtainable by the making of reasonable enquiries.

NOTE: ALL TERMS & CONDITIONS SUCH AS TAXES ETC. HAS BEEN INDICATED IN THE QUOTATION FAILING WHICH IT WILL BE PRESUMED THAT THE PRICES/RATES ARE INCLUSIVE OF ALL TAXES AND OTHER TERMS & CONDITIONS ARE ALSO AS PER YOUR REQUIREMENTS.

Yours faithfully.

Signature of the Authorized Signatory of
Bidder Full Address

WITNESS
WITNESS

Form IX: Price Bid

[On the Letter head of Bidder and should be separately sealed as per instruction]

Date:

**General Manager
Security & Surveillance Group,
Central Electronics Limited,
4, Industrial Area, Saur Urja Marg,
Sahibabad – 201010 (UP) INDIA.**

Sir,

I/ We hereby submit our price bid for tender titled “**Selection of Agency for Conduction of Online Examinations in various Categories (End-to-End) for IRCS & ST JOHN AMBULANCE (I)**”

As desired for various activities mentioned under Clause 17.0 (Scope of work):

Rate in INR Per Candidate (in figure)	Rate in INR per Candidate (in words)
X	

Note:

1. The rates shall be inclusive of all activities defined in this document including the scope of work under clause no. 17.0 (Scope of Work) for Online Examinations (Computer Based Test) for candidates (Professionals & Employees of Corporates/Industries/Factories) in PAN India locations of IRCS initially for Delhi, Punjab & Haryana as a Pilot Project. Candidates belonging to Students category will pay only 10% of the rate, as in the table in Sr No. 3 below.
2. For candidates other than students category there shall be theory as well as practical exams: theory exams shall be conducted through online CBT mode exams & practical exams shall be video recorded in real time. For students category there shall be web based proctored theory exam only.

3. The bidder should note the following conditions before quoting the price:
 Price X quoted in price bid is variable & deemed to be changed as per following matrix:

S.NO	Description	Rate per Candidate
1.	Annual candidates up to 5lac candidates (Excluding students candidates)	X
2.	Annual Candidates >5 lacs (Excluding students certificates)	
a)	Annual Candidates 5 to 7 lacs	0.9X
b)	Annual Candidates 7 to 10 lacs	0.8X
c)	Annual Candidates >10 lacs	0.6X
3.	Students candidates	0.1x

Payable:

Amount payable by the candidates will be **70%** at the time of registration and **30%** at the time of examination.

4. Bidder shall be responsible for any payment of taxes, duties etc including GST out of 'X' amount.
5. Tentative locations of training centres of IRCS are enclosed in Annexure -V. However, the exam centres shall not be limited to only these locations. The exam locations may increase or decrease at the sole discretion of CEL on behalf of IRCS.
6. The empanelment is initially for Delhi, Haryana and Punjab on pilot project basis and based on satisfactory performance & validation of system requirement in Pilot project, the work for Pan India locations of IRCS shall be executed as per clause no. 19 of Tender document.

Date:_____

(Signature)_____

(in the capacity of:_____)

Seal of the Company/Firm_____

Place_____

Duly authorized to sign Bid for
 and on behalf of_____

**General Manager
 Security & Surveillance Group
 CEL Sahibabad, India**

FORM-X
Vendor data form

- 1. Name of Firm / Company:**
- 2. Address**
- 3. Name of contact Person**
- 4. Contact /Mobile Number**
- 5. Email address**
- 6. PAN of Firm/Company**
- 7. GST of Firm/Company**
- 8. Banks Details**
 - a. Account Number**
 - b. Nature of account**
 - c. IFSC Number**
 - d. Bank Name & Branch**
 - e. Account Holder Name**

Correspondence with respect to this tender may be addressed to Mr/Ms.....at email-id..... and mobile no..... I/We accept that CEL may send SMS and/or email regarding this tender/any other tender, award of contract, purchase order(s) and/or any other information on any/all mobile nos. mentioned in this vendor data sheet. I/We certify that the information given herein is correct to the best of my knowledge and belief.

**Signature of Proprietor/Partner/CEO
/Chairman Seal of the company/concern**

Enclosures List

S. No.	Documents	Enclosed (Yes/No)	Page No.	Remarks (If any)
1	Tender acceptance letter (Tender document & the corrigendum if any), duly signed and stamped on each page. (As per form-I of Tender Document)			
2	Company Registration Certificate (Clause no. 15(a) of Eligibility Criteria/Prerequisite)			
3	Memorandum and Article of Association (company/firm)/ another relevant document. In case of Proprietors indicating details of Directors/ Partners/ Proprietors. (Clause no. 15(a) of Eligibility Criteria/Prerequisite)			
4	Company Profile (Clause no. 15(a) of Eligibility Criteria/Prerequisite)			
5	Vendor data form (Form-X of Tender Document)			
6	Declaration/Blacklisting Certificate (Annexure-IV, clause no. 15(b) of Eligibility Criteria/Prerequisite)			
8	Self-Declaration for ownership of application software (Clause no. 15(c) of Eligibility Criteria/Prerequisite)			
9	Copy of Work/purchase order along with the completion certificate from respective State/Central Govt./PSU/PSB/University. (Clause no. 16.4(a), Specific Capability)			
10	List of employees with their designation in the company stamp signed by the HR head and authorized signatory on the company letter head. (Form-IV, Clause no. Scoring Model)			
11	Audited balance sheets of company, profit & loss statement & ITR of FY 2018-			

	19,2019-20,2020-21. (Clause no. 16.1 of Scoring Model)			
12	Statuary auditor's/CA Certificate Clearly Specifying the last 03-year annual turn over (Clause no. 16.1 of Scoring Model)			
13	Form of this Tender duly filled, signed and stamped. (Form-I to Form-X)			
14	Copy of ISO 9001:2015, 27001:2013 Certificate. (Clause no. 16.3 of Scoring Model)			
15	Copy of CMMi: Level 3 or above certificate. (Clause no. 16.3 of Scoring Model)			
16	Copy of STQC security certificate by Govt. Agency. (Clause no. 16.3 of Scoring Model)			
17	Details of IT Infrastructure components including scalability. (Clause no. 16.4 (c) of Scoring Model)			
18	Copy of PO/Work Order & Satisfactory completion certificate from Govt./NGO clients. (Clause no. 16.4(B), Specific Capability)			
19	Technical Document containing details of each components like Product security, Payment Solution, Helpdesk, Maintenance, Training etc. (Clause no. 16.6 of Scoring Model)			
20	Copy of PAN card and GST registration			
21	Annexures of this Tender, duly filled, signed and stamped. (Annexure-I to Annexure-IV)			
22	Any other information considered necessary but not included above.			

Annexure-I

(TO BE EXECUTED ON A STAMP PAPER OF RS. 100/-)

CENTRAL ELECTRONICS LIMITED

AGREEMENT FOR THE WORK

CONTRACT AGREEMENT NO. ----- made this ----- day of -----, 2022 between Central Electronics Limited acting through the General Manager(SSG), Office at Security & Surveillance Group, Central Electronics Limited, 4, Industrial Area, Saur Urja Marg, Sahibabad -201010(UP) India hereinafter called the Company (which expression shall unless repugnant to the context shall include the successors, heirs, administrators and permitted assigns of the Company) **of the one part**

AND

M/s -----

----- **[Name of Contractor with Address] (Represented by Shri. -----**
----- (having been authorized to sign the contract) **hereinafter called the Contractor** (which expression shall unless repugnant to the context shall include the successors, heirs, administrators and permitted assigns of the Contractor) **of the other part**

WHEREAS the Contractor has submitted his tender for the performance of the work i.e. Selection of Agency -----

----- for conducting Online examination at various State/District/UTs exam centres of IRCS/SJA(I) in Pan India vide their offer for Tender No. _____ dated _____ at the

rate of ----- INR [strike out whichever is not applicable] (Rs -----
----- [in words] Price bid (Form ----).

WHEREAS the Company has held negotiations for the above work vide their letter No. ----
----- dtd. ----- (Annexure -----) and the firm has quoted their
negotiated at the rate of ----- INR (----- [in
words]) below the per candidate rate in the price bid at total cost of Rs. -----
-----/- (Rs. -----
----- Only [in words]). {This is applicable in case negotiations held with
Contractor}.

WHERE AS the Company has issued their acceptance to Contractor's offer / negotiated offer
[Strike out whichever is not applicable] for per candidate rate vide their letter No. -----
----- dtd. -----at the rate of -----INR(-
----- Rupees Only) below/above/at par the basic cost of price
bid at the total cost of Rs. ----- (Rs. -----
----- Only) annexed hereto and marked as
Annexure – ----- and the Contractor has agreed & confirmed his unconditional acceptance
to the Company's said work order/PO referred above and marked as **Annexure** - -----.

NOW THIS INDENTURE WITNESSETH that in consideration of the payment to be made
by the Company to the Contractor's aforesaid work order/PO the Contractor will duly
perform the said work and shall execute the same with great promptness care and accuracy
in workman like manner to the satisfaction of the Company & IRCS and will complete the
same in accordance with the finalized system requirement specifications, Scope of work, site
instructions and conditions of contract and complete the same within ----- (-----
[in words]) months from the date of issue of work order/PO and further will observe to
fulfill and keep all the conditions contained in the Company's work order (which shall be
deemed and taken as to be integral part of the agreement).

AND THE Company does hereby agree that if the Contractor shall duly perform the said
work in the manner aforesaid and observe to keep the said terms and conditions, the
Company will pay, or cause to be paid to the Contractor, for the said work, at the rates given
for per candidate in the Price bid and rate/negotiated rate tendered by Contractor and as
accepted by Company as set forth in the **form** ----- Price bid.

It is hereby agreed that all the provisions of the said conditions, specification which have
been carefully read and understood by the Contractor and bill of quantities shall be as binding

upon the Contractor and upon the Company and if the same has been repeated herewith shall be read as part of these presents.

The entire tender document including Annexures (from Page No. ----- to -----) annexed to This Agreement shall form and construed as part of this Agreement.

General Manager
SSG, CEL, Sahibabad (UP) India

Signature of the Contractor
M/s -----

[Name and Address of Contractor]

1. WITNESS:

1. WITNESS:

2. WITNESS:

2. WITNESS:

Annexure-II

PERFORMANCE BANK GUARANTEE

(BG to be issued from a bank in the list of Scheduled Commercial Banks of RBI)

To,
Central Electronics Limited,
A Public Sector Enterprise,
4, Industrial Area,
Sahibabad – 201 010 (U.P.)

1. By a Purchase Order No. _____ dated _____ (the “Contract”) placed by **Central Electronics Limited, 4, Industrial Area, Sahibabad-201010** (the “buyer”) for _____ (as per description given in the P.O./Contract) and unreservedly accepted by M/s _____ and having its **Regd. Office at _____ and office/works at _____** (the “Contractor/Seller”), the Contractor/Seller has agreed to sell, supply and deliver the product of such specifications, qualitatively and quantitatively and for such consideration and subject to such covenants, condition and stipulation as provided in the contract/purchase order including but not limited to a stipulation that the Contractor/Seller shall furnish to the Buyer an irrevocable and unconditional Bank Guarantee for _____ percent of Purchase Order value towards Performance Security for the value of **(Currency) (Amount)** in favor and to the satisfaction of the Buyer to ensure the due performance of all its obligations and liabilities by the Contractor/Seller under and in terms of such contract.

2. Accordingly, in consideration of the premises, and other good and valuable consideration (the “Bank”) having its head office at undertakes assures and agrees with the Buyer as follows: -

- a) The Bank, as primary obligor and not merely as surety, hereby irrevocably, unconditionally and absolutely guarantees, as a continuing guarantees, during its currency to the Buyer (its successors and assigns) full complete and prompt performance of the obligations and liabilities by the Contractor/Seller, including but not limited to the financial liabilities of the Contractor/Seller to the Buyer for any payment, repayment, refund or otherwise of any money, or any other dues claim or demand of the Buyer against the Contractor/Seller (Collectively called the “Guaranteed Obligation”).
- b) The bank hereby further irrevocably and unconditionally guarantees and undertakes to the Buyer that if the Contractor/Seller, in any manner, defaults in the performance of the product or in making any payment, repayment or refund of any Guaranteed Obligations,

then the Bank shall without demur upon the first demand by the Buyer, pay to the Buyer forthwith in full the amount due to or claimed or demanded by the Buyer from the Bank without any deduction and withholding and free from any claim by the Bank or any other person. The obligations of the bank hereunder shall be absolute in all respects and the demand so made by the Buyer shall be conclusive and binding on the Bank, regardless of any dispute, difference of proceeding pending or threatened between the Buyer and Contractor/Seller or any other person in Court of Law, arbitration or otherwise.

- c) It is a strict condition of this Guarantee that the Bank shall not be discharged or released from the Guaranteed Obligations undertaken by it, nor shall the Bank's liabilities and obligation hereunder diminish, by virtue of any new arrangements between the Buyer and the Contractor/Seller or any variations in the contract mutually made, or any indulgence or forbearance by the Buyer to the Contractor/Seller at any time as regards any of the Guaranteed Obligations with or without knowledge or consent of the Bank, provided that in no case the financial liabilities of the Bank shall be increased without its prior concurrence.
- d) This Guarantee shall not be released by the Contractor/Seller furnishing to the Buyer any other security under and in terms of the contract nor shall the Buyer be obliged to purse such security as a condition precedent to exercising any of its rights hereunder.
- e) This Guarantee shall come into force from the date of issuance i.e. ___/___/. The Guarantee shall remain valid and effective up to ----/---/--- i.e. _____ months/years warranty period or until the Contractor/Seller duly and fully performs and completes all performance its financial and other obligations under and in terms of the contract, or the Guaranteed Obligations are discharged by the Bank hereunder, whichever is earlier.
- f) This Guarantee shall not be discharged or be rendered ineffective by change in the constitution of the Bank or Buyer or the Contractor/Seller and shall nevertheless continue to be binding on its respective successor-in-interest or assigns. Nor shall this Guarantee be discharged by the Buyer recovering its dues, claims or demands partially from the Bank in respect of any of the remaining Guaranteed Obligations hereunder. This Guarantee is and shall always be deemed to be a continuing Guarantee during its currency.
- g) This Guarantee shall be governed by and construed and interpreted in accordance with the laws and courts in **New Delhi** shall have exclusive jurisdiction in this regard.
- h) Notwithstanding anything to the contrary we agree that decision of the Buyer as to whether the Contractor/Seller has committed a breach of any terms and conditions of the contract shall be final and binding on us and we shall not be entitled to ask Buyer to establish claim or claims under this Guarantee but shall pay the same forthwith without any objection or excuse.

i) The Guarantor hereby declares and represents that this Guarantee has been given without any undue influence or coercion, and that the Guarantor has fully understood the implications of the same. The Guarantor represents and confirms that the signatory of the Guarantee has the legal capacity, power and authority under the delegations of powers and notification made under general regulation and resolutions in this regard to issue this Guarantee and that giving of this Guarantee.

1. Notwithstanding anything herein contained the maximum financial liability of the Bank shall not in any circumstances exceed Rs.....

Notwithstanding anything contained herein above:

- i. Liability under this Guarantee shall not exceed Rs..... (Rupees only).
- ii. This Bank Guarantee shall be valid up to and including --/--/--.
- iii. We shall be liable to pay any amount under this bank guarantee or part thereof only if we receive a written claim or demand under this guarantee on or before --/--/--.

Place:

Date:

Signature of the Bank with seal

Full address of Bank:

.....
.....
.....

Witness:

1) Name: _____ Signature _____

2) Name: _____ Signature _____

FORMAT OF DECLARATION IN LIEU OF EMD/BID SECURITY
(To be submitted on the Bidder's Letter Head)

I/We(Name and Address of Bidder) am/are submitting this declaration in lieu of Bid Security/Earnest Money Deposit for the Tender for(Title of the Tender) (Tender No.....), thereby fully accepting that I/We will be suspended and shall not be eligible to participate in the Tenders invited by Central Electronics Limited, for a period of Two years from the date of such Suspension Orders, under the following circumstances:-

- a) If after the opening of Tender, I/We withdraw or modify my/our Tender during the period of validity specified in the Bid Documents (including extended validity, if any) or do not accept the correction of the Tender Price pursuant to any arithmetical errors.
- b) If after the award of work, I/We fail to furnish the required Performance Security or sign the Contract, within the time limits specified in the Tender Document.

Signature of the Tenderer with seal

Annexure-IV

UNDERTAKING

(To be submitted duly notarized on stamp paper of Rs 100 by an authorized person of the bidder's company/firm not below the rank of Director)

We, M/s _____ hereby give undertaking that our firm have not been blacklisted in the past or defaulted or otherwise debarred ever in the past (suspended on a holiday period, contract terminated prematurely for failure to comply with terms & conditions, EMD or Security Deposit for forfeited or adjusted again any damages or compensation payable) by any Government of India/State entities/PSUs/PSBs/Autonomous body/University under Central/State departments or any other Government body in India. There is no legal case pending against our firm/company with any client.

Date:
Place:
Seal:

Signature of Authorized Person
Name:
Designation:

Annexure-V

Tentative List of Training Centers in PAN India locations

State Name	Centre Name
ANDHRA PRADESH	A.P. STATE
ANDHRA PRADESH	ANANTAPUR
ANDHRA PRADESH	ANANTAPURAMU
ANDHRA PRADESH	ANDHRA PRADESH
ANDHRA PRADESH	ATCHUTHAPURAM
ANDHRA PRADESH	BHUPALPALLY
ANDHRA PRADESH	BLOD BANK HYDERABAD
ANDHRA PRADESH	BLOOD BANK I.R.C.S. HYD
ANDHRA PRADESH	CHITTOOR
ANDHRA PRADESH	E G DIST
ANDHRA PRADESH	GODAVARI KHANI
ANDHRA PRADESH	GODAVARIKHANI
ANDHRA PRADESH	GODAVARIKHANI 505209
ANDHRA PRADESH	GUNTUR
ANDHRA PRADESH	GUWTUR
ANDHRA PRADESH	HYDERABAD
ANDHRA PRADESH	HYDERABAD BLODBANK IRCS
ANDHRA PRADESH	HYDERABAD I.R.C.S.
ANDHRA PRADESH	HYDERABAD IRCS
ANDHRA PRADESH	IRCS SRIKAKULAM
ANDHRA PRADESH	KAKINADA
ANDHRA PRADESH	KALYANI KHANI
ANDHRA PRADESH	KALYANIKHANI
ANDHRA PRADESH	KARIMNAGAR
ANDHRA PRADESH	KOTHAGUDEM
ANDHRA PRADESH	KURNOOL
ANDHRA PRADESH	MACHILIPATNAM
ANDHRA PRADESH	MANCHERIAL
ANDHRA PRADESH	MANDA MARRI
ANDHRA PRADESH	MANDAMARI
ANDHRA PRADESH	MANDAMARRI
ANDHRA PRADESH	MANTRALAYAM
ANDHRA PRADESH	MANUGURU

ANDHRA PRADESH	MEENAKSHI
ANDHRA PRADESH	NELLORE
ANDHRA PRADESH	ONGOLE
ANDHRA PRADESH	PRAGATI
ANDHRA PRADESH	RAJAHMUNDRY
ANDHRA PRADESH	RED CROSS KAKINADA
ANDHRA PRADESH	RED CROSS SOCIETY
ANDHRA PRADESH	REDCROSS SOCIETY
ANDHRA PRADESH	RUDRAMPUR
ANDHRA PRADESH	TREI VIZAG
ANDHRA PRADESH	VIJAYAWADA
ANDHRA PRADESH	VIKARABAD
ANDHRA PRADESH	VISAKAPATNAM
ANDHRA PRADESH	VISAKHAPATNAM
ANDHRA PRADESH	VIZAG
ANDHRA PRADESH	YELLANDU
ANDHRA PRADESH	ZAHEERABAD
ANDHRA PRADESH Count (50)	
ANDHRA PRADESH TELANGANA	ANANTAPURAM
ANDHRA PRADESH TELANGANA	BEGUMPET
ANDHRA PRADESH TELANGANA	BLOOD BANK IRCS
ANDHRA PRADESH TELANGANA	HARSHA
ANDHRA PRADESH TELANGANA	KONDAPALLI
ANDHRA PRADESH TELANGANA	TIRUPATI
ANDHRA PRADESH TELANGANA	VISHAKAPATNAM
ANDHRA PRADESH TELANGANA Count (7)	
ASSAM	AAI (FS) LGBIA,GUWAHATI
ASSAM	AAI, LGBIA,GUWAHATI
ASSAM	OIL PHQ GUWAHATI
ASSAM Count (3)	
BIHAR	ARA RED CROSS
BIHAR	BARH PATNA

BIHAR	BARH RED
BIHAR	BARH RED PATNA
BIHAR	BOKARO
BIHAR	BUXAR
BIHAR	CHAS BOKARO
BIHAR	I R C S PATNA
BIHAR	I.R.C.S GURARU
BIHAR	I.R.C.S PATNA
BIHAR	I.R.C.S. PATNA
BIHAR	IRCS AURANGABAD
BIHAR	IRCS GURARU
BIHAR	IRCS GURARU GAYA
BIHAR	IRCS MUZAFFARPUR
BIHAR	IRCS PATNA
BIHAR	IRCS SAHARSA
BIHAR	KHAGARIA RED
BIHAR	MADHUBANI RED
BIHAR	MASAURHI RED
BIHAR	MUZAFFARPUR
BIHAR	MUZAFFARPUR RED
BIHAR	NALANDA
BIHAR	NAWADA RED CORSS
BIHAR	PATNA
BIHAR	PATNA I.R.C.S
BIHAR	PATNA RED
BIHAR	PATNA RED CROSS
BIHAR	RED CROSS PATNA
BIHAR	SAHARSA RED
BIHAR	SAHARSA RED CROSS
BIHAR	SAMASTIPUR
BIHAR	SAMASTIPUR IRCS
BIHAR	SAMASTIPUR RED
BIHAR	SAMASTIPUR RED CROSS
BIHAR Count (35)	
CHANDIGARH U.T.	(U.T.) CHANDIGARH
CHANDIGARH U.T.	CHANDIGARH
CHANDIGARH U.T.	CHANDIGARH U.T
CHANDIGARH U.T.	CHANDIGARH U.T.

CHANDIGARH U.T.	U T CHANDIGARH
CHANDIGARH U.T.	U.T CHANDIGARH
CHANDIGARH U.T.	U.T CHANDIGARH
CHANDIGARH U.T.	U.T CHANDIGARH
CHANDIGARH U.T.	U.T CHANDIGARH
CHANDIGARH U.T. Count (9)	
CHANDIGARH UT	CHANDIGARH UT
CHANDIGARH UT Count (1)	
CHHATTISGARH	DHAMTARI RAIPUR
CHHATTISGARH	IRCS RAIPUR
CHHATTISGARH	RAIPUR
CHHATTISGARH Count (3)	
DADRA & NAGAR HAVELI	DADRA & NAGAR
DADRA & NAGAR HAVELI	DADRA & NAGAR HAVELI
DADRA & NAGAR HAVELI	SILVASSA
DADRA & NAGAR HAVELI	U.T DADRA & NAGAR HAVELI
DADRA & NAGAR HAVELI	U.T OF DADAR&NAGAR HAVELI
DADRA & NAGAR HAVELI	U.T OF DADRA&NAGAR HAVELI
DADRA & NAGAR HAVELI	U.T.DADRA & NAGAR HAVELI
DADRA & NAGAR HAVELI	U.T.OF D & N H
DADRA & NAGAR HAVELI	U.T.OF DADRA NAGAR HAVELI
DADRA & NAGAR HAVELI	U.T.OF DADRA&NAGAR HAVELI
DADRA & NAGAR HAVELI	UT OF D & N H SILVASSA
DADRA & NAGAR HAVELI	UT OF DADRA & NAGAR HAVELI
DADRA & NAGAR HAVELI	UT OF DADRA & NAGARHAVELI
DADRA & NAGAR HAVELI	UT OF DADRA&NAGAR HAVELI

DADRA & NAGAR HAVELI	UT OF SILVASSA
DADRA & NAGAR HAVELI Count (15)	
DELHI	DELHI BRANCH
DELHI	DELHI CENTER
DELHI	DELHI CENTRE
DELHI Count (3)	
GOA	CURCHOREM
GOA	CURCHOREM-GOA
GOA	PANAJI
GOA	PANJIM
GOA	PANJIM NORTH GOA
GOA Count (5)	
GUJARAT	AHEMEDABAD
GUJARAT	AHMEDABAD
GUJARAT	AHMEDABAD IRCS
GUJARAT	AHMEDABAD-IRCS
GUJARAT	AMRELI
GUJARAT	ANAND
GUJARAT	BHARUCH
GUJARAT	BHARUCH IRCS
GUJARAT	BHAVANAGAR
GUJARAT	BHAVNAGAR
GUJARAT	BHUJ
GUJARAT	BHUJ IRCS
GUJARAT	BHUJ KUTCH
GUJARAT	BHUJ-IRCS KUTCH
GUJARAT	DAHOD
GUJARAT	DAHOD CENTRE
GUJARAT	DEESA
GUJARAT	DHARAMPUR
GUJARAT	F A CENTRE THARAD
GUJARAT	FA CENTRE ANKLESHWAR
GUJARAT	GANDHIDHAM KUTCH
GUJARAT	GANDHINAGAR
GUJARAT	GANDHINAGAR IRCS
GUJARAT	GODHARA
GUJARAT	GODHRA

GUJARAT	GUJARAT
GUJARAT	GUNAGADH
GUJARAT	HIMATNAGAR
GUJARAT	I R C S GANDHIDHAM
GUJARAT	I R C S NAVSARI
GUJARAT	I R C SOCIETY
GUJARAT	I.R.C.S G.DHAM KUTCH
GUJARAT	I.R.C.S GANDHIDHAM
GUJARAT	I.R.C.S G'DHAM KUTCH
GUJARAT	I.R.C.S NAVSARI
GUJARAT	I.R.C.S PORBANDAR
GUJARAT	I.R.C.S.GANDHIDHAM
GUJARAT	IRC JAMNAGAR
GUJARAT	IRC NAVSARI
GUJARAT	IRC SO. G'DHAM KUTCH
GUJARAT	IRC SOCITY KUTCH
GUJARAT	IRCS ANAND
GUJARAT	IRCS B.K.
GUJARAT	IRCS BHUJ
GUJARAT	IRCS CHORYASI
GUJARAT	IRCS CHORYASI BR.
GUJARAT	IRCS GANDHIDHAM
GUJARAT	IRCS GANDHIDHAM KUTCH
GUJARAT	IRCS G'DHAM KUTCH
GUJARAT	IRCS GSB
GUJARAT	IRCS JAMNAGAR
GUJARAT	IRCS KALOL
GUJARAT	IRCS KUTCHH
GUJARAT	IRCS MODASA
GUJARAT	IRCS NAVSARI
GUJARAT	IRCS PALANPUR
GUJARAT	IRCS PORBANDAR
GUJARAT	IRCS RAJKOT
GUJARAT	IRCS VALSAD
GUJARAT	IRCS-JAMNAGAR
GUJARAT	IRCS-KUTCH
GUJARAT	IRCS-PALANPUR
GUJARAT	IRCS-PORBANDAR

GUJARAT	JAMNAGAR
GUJARAT	JUNAGADH
GUJARAT	JUNAGADH-24
GUJARAT	KALOL
GUJARAT	KALOL IRCS
GUJARAT	KUTCH
GUJARAT	KUTCH - BHUJ
GUJARAT	KUTCH BHUJ
GUJARAT	KUTCHH
GUJARAT	MANSA
GUJARAT	MEHSANA
GUJARAT	MODASA
GUJARAT	MODASA, ARVALLI
GUJARAT	NADIAD
GUJARAT	NAVSARI
GUJARAT	PALANPUR
GUJARAT	PATAN
GUJARAT	PETLAD
GUJARAT	PORBANDAR
GUJARAT	PORBANDAR IRCS
GUJARAT	PORBANDAR-IRCS
GUJARAT	RAJKOT
GUJARAT	RATHOD
GUJARAT	RAVAR KUNDLA
GUJARAT	SURAT
GUJARAT	SURENDRANAGAR
GUJARAT	SURENDRANAGAR DIST CENTRE
GUJARAT	SURENDRANAGAR DIST.CENTRE
GUJARAT	SURENDRANAGAR DISTRICT
GUJARAT	SURENDRANAGAR DISTRICT C.
GUJARAT	THARAD F A CENTRE
GUJARAT	VADODARA
GUJARAT	VADODARA DIST CENTRE
GUJARAT	VADODARA DIST CENTRE
GUJARAT	VADODARA DIST.
GUJARAT	VADODARA DIST. CENTRE
GUJARAT	VADODARA DIST.CENTRE
GUJARAT	VALSAD

GUJARAT	VALSAD CENTRE
GUJARAT	VALSAD DIST CENTRE
GUJARAT	VODODARA DIST. CENTRE
GUJARAT	VYARA
GUJARAT Count (105)	
HARYANA	A I LIMITED YAMUNA NAGAR
HARYANA	A.I.J.H.M.C. ROHTAK
HARYANA	ADAMPUR (HISAR)
HARYANA	ADAMPUR [HSR]
HARYANA	AMBALA
HARYANA	B GARH (JJR)
HARYANA	B.GARH (JHAJJAR)
HARYANA	B.GARH (JJR)
HARYANA	B.GARH {JJR}
HARYANA	B.GARH JHAJJAR
HARYANA	BAHADURGAR
HARYANA	BAHADURGARH
HARYANA	BAHADURGARH (JJR)
HARYANA	BAMNIKHERA
HARYANA	BHARIAN
HARYANA	BHAWANI
HARYANA	BHAWANI KHERA
HARYANA	BHIWANI
HARYANA	BHIWANI CH. DADRI
HARYANA	BHIWANI MUNDHAL
HARYANA	BHIWANI-127021
HARYANA	CH DADRI
HARYANA	CH DADRI BHIWANI
HARYANA	CH. DADRI
HARYANA	CH.DADRI
HARYANA	CHARAN PAADUKA BGH
HARYANA	CHARAN PAADUKA JJR
HARYANA	CHARKHI DADRI
HARYANA	CHD BHIWANI
HARYANA	CHDADRI
HARYANA	CHHAPAR
HARYANA	CHHARA
HARYANA	D R C S MEWAT

HARYANA	D.R.C.S MEWAT
HARYANA	D.R.C.S. MEWAT
HARYANA	D.R.C.S.MEWAT
HARYANA	D.R.C.S.NUH MEWAT
HARYANA	DADRI SPL
HARYANA	FARIDABAD
HARYANA	FATEHABAD
HARYANA	FBD
HARYANA	FTB
HARYANA	GURGAON
HARYANA	HASSANPUR
HARYANA	HATHIN PALWAL
HARYANA	HATHIN PALWAL
HARYANA	HISAR
HARYANA	HISSAR
HARYANA	JAGADHRI
HARYANA	JHAJJAR
HARYANA	JIND
HARYANA	JIND HARYANA
HARYANA	KAITHAL
HARYANA	KARNAL
HARYANA	KIRTAN [HSR]
HARYANA	KKR
HARYANA	KMC BHIWANI
HARYANA	KONDAL
HARYANA	KURKSHETRA
HARYANA	KURUKSHETRA
HARYANA	PALWAL
HARYANA	PANCHKULA
HARYANA	PANIPAT
HARYANA	R C B YAMUNANAGAR
HARYANA	R C BHIWANI
HARYANA	R C HISAR
HARYANA	R C M JHAJJAR
HARYANA	R C S GURGAON
HARYANA	R C S REWARI
HARYANA	R E D JHAJJAR
HARYANA	R.C BHIWANI

HARYANA	R.C COMPLEX YAMUNA NAGAR
HARYANA	R.C HISAR
HARYANA	R.C. HISAR
HARYANA	R.C.BHIWANI
HARYANA	R.C.COMPLEX YAMUNA NAGAR
HARYANA	R.C.HISAR
HARYANA	R.C.S
HARYANA	R.C.S (REWARI)
HARYANA	R.C.S FATEHABAD
HARYANA	R.C.S REWARI
HARYANA	R.C.S SIRSA
HARYANA	R.C.S.FATEHABAD
HARYANA	RC BHIWANI
HARYANA	RC HISAR
HARYANA	RC HSR
HARYANA	RCB ROHTAK
HARYANA	RCB YAMUNA NAGAR
HARYANA	RCB YAMUNANAGAR
HARYANA	RCC YAMUNANAGAR
HARYANA	RCM JJR
HARYANA	RCS REWARI
HARYANA	RE BHIWANI
HARYANA	RED CROSS BHAWAN
HARYANA	RED CROSS BHAWAN JIND
HARYANA	RED CROSS BHAWAN KAITHAL
HARYANA	RED CROSS BHAWAN KKR
HARYANA	RED CROSS BHIWANI
HARYANA	RED CROSS COMPLEX
HARYANA	RED CROSS COMPLEX (YNR)
HARYANA	RED CROSS COMPLEX Y.NAGAR
HARYANA	RED CROSS COMPLEX YNR
HARYANA	RED CROSS FATEHABAD
HARYANA	RED CROSS HISAR
HARYANA	RED CROSS JIND
HARYANA	RED CROSS KAITHAL
HARYANA	RED CROSS KKR
HARYANA	RED CROSS KURUKSHETRA
HARYANA	RED CROSS OFFICE

HARYANA	RED CROSS PANIPAT
HARYANA	RED CROSS SOCIETY JIND
HARYANA	RED CROSS SOCIETY PALWAL
HARYANA	RED CROSS SOCIETY SIRSA
HARYANA	RED CROSS SOCIETY, SIRSA
HARYANA	RED CROSS SOCIETY, SIRSA
HARYANA	RED CROSS SONIPAT
HARYANA	REDCROSS COMPLEX Y. NAGAR
HARYANA	RELAXO FOOTWEARS HQ
HARYANA	REWARI
HARYANA	ROHTAK
HARYANA	SANIPAT
HARYANA	SIRSA
HARYANA	SONA REWARI
HARYANA	SONEPAT
HARYANA	SONIPAT
HARYANA	YAMUNA NAGAR
HARYANA	YAMUNANAGAR
HARYANA Count (127)	
HIMACHAL PRADESH	DHARAMSHALA
HIMACHAL PRADESH Count (1)	
JAMMU & KASHMIR	REGIONAL CENTRE
JAMMU & KASHMIR Count (1)	
JAMMU AND KASHMIR	JAMMU & JASHMIR
JAMMU AND KASHMIR	JAMMU (J&K)
JAMMU AND KASHMIR	JAMMU J&K
JAMMU AND KASHMIR	R C BHAWAN JAMMU
JAMMU AND KASHMIR	R.C REGIONAL SRINAGAR
JAMMU AND KASHMIR	R.C. REGIONAL BRANCH KMR
JAMMU AND KASHMIR	R.C.REGIONAL SRINAGAR
JAMMU AND KASHMIR	RED CROSS BHAWAN JAMMU
JAMMU AND KASHMIR	RED CROSS REGIONAL
JAMMU AND KASHMIR	RED CROSS REGIONAL BRANCH
JAMMU AND KASHMIR	REGIONAL CENTER JAMMU
JAMMU AND KASHMIR	REGIONAL CENTRE JAMMU
JAMMU AND KASHMIR	REGIONAL CENTRE, JAMMU
JAMMU AND KASHMIR	REGIONAL RED CROSS
JAMMU AND KASHMIR	REGIONALCENTRE JAMMU

JAMMU AND KASHMIR Count (15)	
JHARKHAND	AKASH HOSPITAL CHAS
JHARKHAND	AKASH HOSPITAL, CHAS
JHARKHAND	CHAS - BOKARO
JHARKHAND	CHAS- BOKARO
JHARKHAND	CHAS-BOKARO
JHARKHAND	DHANBAD
JHARKHAND Count (6)	
KARNATAKA	BADAMI
KARNATAKA	BAGALKOT
KARNATAKA	BAGEPALLI
KARNATAKA	BAMNIPAL TC
KARNATAKA	BANGALORE
KARNATAKA	BANGALORE DIST
KARNATAKA	BANGALORE DIST.
KARNATAKA	BANGALORE TERMINAL
KARNATAKA	BANGALURU
KARNATAKA	BANGLORE
KARNATAKA	BELGAUM
KARNATAKA	BELLARY
KARNATAKA	BENGALORE
KARNATAKA	BENGALURU
KARNATAKA	BIDAR
KARNATAKA	BIJAPUR
KARNATAKA	BYADGI
KARNATAKA	CHALLAKERE
KARNATAKA	CHAUAKERE
KARNATAKA	CHIKODI
KARNATAKA	CHITRADURGA
KARNATAKA	DAVANGERE
KARNATAKA	DHARAWAD
KARNATAKA	DHARWAD
KARNATAKA	DODDABALLAPUR
KARNATAKA	DODDABALLAPURA
KARNATAKA	GADAG
KARNATAKA	GADGIRI
KARNATAKA	GANGAVATHI
KARNATAKA	GOKAK

KARNATAKA	GULBARGA
KARNATAKA	HASSAN
KARNATAKA	HOSKOTE
KARNATAKA	HOSPET
KARNATAKA	HUBLI
KARNATAKA	HUBLI DHARWAD
KARNATAKA	HULIYAR
KARNATAKA	ILKAL
KARNATAKA	INDI
KARNATAKA	INDI BIJAPUR
KARNATAKA	KARNATAK
KARNATAKA	KARNATAKA
KARNATAKA	KARNATAKA DIST.
KARNATAKA	KOLAR
KARNATAKA	KOPPAL
KARNATAKA	MAGADI
KARNATAKA	MALUR
KARNATAKA	MANDYA
KARNATAKA	MANGALORE
KARNATAKA	MANGALURU
KARNATAKA	MUDDEBIHAL
KARNATAKA	MYSORE
KARNATAKA	NANJANGUDU
KARNATAKA	NARASAPUR
KARNATAKA	NELAMANGALA
KARNATAKA	RAICHUR
KARNATAKA	RAMADURG
KARNATAKA	RAMANAGARA
KARNATAKA	RAMDURG
KARNATAKA	RANIBENNUR
KARNATAKA	SHIMOGA
KARNATAKA	SINDAGI
KARNATAKA	SJA BANGALORE
KARNATAKA	SJA BANGARPET
KARNATAKA	SJA BANGARPOT
KARNATAKA	TALAKADU
KARNATAKA	TALIKOTI
KARNATAKA	TUMKUR

KARNATAKA	VIRAJPET
KARNATAKA	YADGIRI
KARNATAKA Count (70)	
MADHYA PRADESH	AMARKANTAK
MADHYA PRADESH	AROGYA HOSPITAL
MADHYA PRADESH	AROGYA HOSPITAL RAISEN
MADHYA PRADESH	BIJURI
MADHYA PRADESH	BURHAR LOCAL CENTRE
MADHYA PRADESH	BURHAR LOCAL SENTRE
MADHYA PRADESH	IRCS RAISEN
MADHYA PRADESH	IRCS REWA
MADHYA PRADESH	IRCS SGRL
MADHYA PRADESH	M P STATE
MADHYA PRADESH	M P STATE BHOPAL
MADHYA PRADESH	M.P STATE
MADHYA PRADESH	M.P STATE BHOPAL
MADHYA PRADESH	M.P.STATE
MADHYA PRADESH	MAJHIGAVA
MADHYA PRADESH	MAUGANJ REWA
MADHYA PRADESH	MP STATE
MADHYA PRADESH	MP STATE BHOPAL
MADHYA PRADESH	REWA
MADHYA PRADESH	S S REWA
MADHYA PRADESH	S.S.REWA
MADHYA PRADESH Count (21)	
MAHARASHTRA	AHMED NAGAR DIST.
MAHARASHTRA	AHMEDNAGAR
MAHARASHTRA	AHMEDNAGAR DIST
MAHARASHTRA	AHMEDNAGAR DIST.
MAHARASHTRA	AKOLA DIST BRANCH
MAHARASHTRA	AMHEDNAGAR
MAHARASHTRA	BARSHI SUB DIST. BRANCH
MAHARASHTRA	GONDIA DIST BRANCH
MAHARASHTRA	IRCS PUNE DIST BR
MAHARASHTRA	KALYAN
MAHARASHTRA	KALYAN
MAHARASHTRA	MAHARASHTRA
MAHARASHTRA	MAHARASHTRA STATE

MAHARASHTRA	MAHARASHTRA STATE CENTRE
MAHARASHTRA	MAHARASTRA
MAHARASHTRA	MAHARASTRA STATE
MAHARASHTRA	MUMBAI
MAHARASHTRA	NAGPUR
MAHARASHTRA	NANDED DIST BRANCH
MAHARASHTRA	NASHIK
MAHARASHTRA	NASHIK CITY
MAHARASHTRA	PARSI AMBULANCE CENTRE
MAHARASHTRA	PUNE
MAHARASHTRA	SOLAPUR DIST BRANCH
MAHARASHTRA	ST JOHN AMBULANCE KALYAN
MAHARASHTRA	ST.JOHN AMBULANCE
MAHARASHTRA	THANA
MAHARASHTRA	THANE
MAHARASHTRA Count (28)	
NAGALAND	KOHIMA
NAGALAND Count (1)	
ODISHA	A.VIHAR TALCHER
ODISHA	ANANTA VIHAR ANGUL
ODISHA	ANGUL
ODISHA	ANUGUL
ODISHA	B.T.I
ODISHA	BALANGIR
ODISHA	BALASORE
ODISHA	BALUNGA KHAMAR
ODISHA	BARIPADA
ODISHA	BARIPADA OMTWU
ODISHA	BBSR
ODISHA	BBSR HEADQUATER
ODISHA	BBSR II
ODISHA	BBSR IRCS OSB
ODISHA	BBSR-II
ODISHA	BBSR-II-RTO
ODISHA	BHADARK
ODISHA	BHADRAK
ODISHA	BHUBANESWAR
ODISHA	BHUBANESWAR-II

ODISHA	CHATRAPUR
ODISHA	CUTTACK
ODISHA	DIST.H.Q.HOSP. BALASORE
ODISHA	DIST.HQ.HOSPITAL BALASORE
ODISHA	DISTHDQRHOSP BALASORE
ODISHA	EPF BBSR ODISHA
ODISHA	F P R A BALASORE
ODISHA	GANJAM
ODISHA	GOPAL PUR
ODISHA	I.M.S CUTTACK
ODISHA	IMS,CUTTACK
ODISHA	IRCS - OSB
ODISHA	IRCS OSB
ODISHA	IRCS-OSB
ODISHA	JATNI
ODISHA	JHARSUGUDA
ODISHA	KEONJHAR
ODISHA	KHUNTI
ODISHA	KHURDA
ODISHA	KORAPUT
ODISHA	N S NAGAR
ODISHA	N.S NAGAR
ODISHA	PARADEEP
ODISHA	PURI
ODISHA	RAYAGADA
ODISHA	ROURKELA
ODISHA	SAMBALPUR
ODISHA	SHQ - BBSR
ODISHA	SHQ BBSR
ODISHA	SHQ BHUBANESWAR
ODISHA	SHQ IRCS OSB
ODISHA	SHQ TRG
ODISHA	SHQ TRG BBSR
ODISHA	SHQ,BBSR
ODISHA	SHQ,BHUBANESWAR
ODISHA	SHUSRUSA
ODISHA	SHUSRUSA BBSR
ODISHA	SHUSRUSA BHUBANESWAR

ODISHA	STATE HQRS BBSR
ODISHA	SUNDAR GARH
ODISHA	SUNDARGARH
ODISHA	SUNDARGHAR
ODISHA	THRIVENI
ODISHA Count (63)	
PUDUCHERRY	PONDICHERRY
PUDUCHERRY	PUDUCHERRY
PUDUCHERRY Count (2)	
PUNJAB	AMRITSAR
PUNJAB	AMRITSAR ST.JOHN CENTRE
PUNJAB	BADDI
PUNJAB	BARNALA
PUNJAB	BATHINDA
PUNJAB	CHINDIGARH
PUNJAB	DISTT RED CROSS BARNALA
PUNJAB	DISTT REDCROSS BARNALA
PUNJAB	FARIDKOT
PUNJAB	FATEHGARH SAHIB
PUNJAB	FATEHGARHSAHIB
PUNJAB	FAZILKA
PUNJAB	GURDASPUR
PUNJAB	HOSHIARPUR
PUNJAB	HOSHIARPUR B.M.C.S.S.S
PUNJAB	HOSHIARPUR DELHI I. SCH.
PUNJAB	HOSHIARPUR GHS ALAMPUR
PUNJAB	HOSHIARPUR GHS PHUGLANA
PUNJAB	HOSHIARPUR GNG H.S
PUNJAB	HOSHIARPUR S D COLLAGE
PUNJAB	HOSHIARPUR SD COLLAGE
PUNJAB	JALANDHAR
PUNJAB	KAPURTHALA
PUNJAB	KURALI
PUNJAB	LUDHAIANA
PUNJAB	LUDHIANA
PUNJAB	MOHALI
PUNJAB	MOHALI BADDI
PUNJAB	MOHALI KOTA

PUNJAB	MOHALI MANESAR
PUNJAB	MOHALI-BADDI
PUNJAB	MUKTSAR
PUNJAB	MUKTSAR - S
PUNJAB	MUKTSAR R C
PUNJAB	MUKTSAR R.C
PUNJAB	MUKTSAR R.C.
PUNJAB	MUKTSAR-R C
PUNJAB	MUKTSAR-R.C
PUNJAB	NALAGARH
PUNJAB	PATIALA
PUNJAB	PATIALA AMAMPUR
PUNJAB	PUNJAB
PUNJAB	R C BHAWAN MUKTSAR
PUNJAB	R C MUKTSAR
PUNJAB	R C OFFICE KAPURTHALA
PUNJAB	RAJPURA
PUNJAB	RED COROSS MOGA
PUNJAB	RED CROSS LUDHIANA
PUNJAB	RED CROSS MOGA
PUNJAB	RED CROSS OFFICE FAZILKA
PUNJAB	RED CROSS OFFICE LUDHIANA
PUNJAB	RUPNAGAR
PUNJAB	SANGRUR
PUNJAB	SJAB RCF
PUNJAB	SJAB/RCF
PUNJAB	SJAB\ RCF
PUNJAB	ST. JOHN CENTRE AMRITSAR
PUNJAB	ST. JOHN CENTRE ASR
PUNJAB	ST.JOHN CENTRE AMRITSAR
PUNJAB	TARN TARAN
PUNJAB Count (60)	
RAJASTHAN	AJMER
RAJASTHAN	BANSWARA
RAJASTHAN	BHARATPUR
RAJASTHAN	BHILWARA
RAJASTHAN	BUNDI
RAJASTHAN	DAUSA

RAJASTHAN	I R C ALWAR
RAJASTHAN	I R C ALWAR
RAJASTHAN	I R C S JAIPUR
RAJASTHAN	I R C S BUNDI
RAJASTHAN	I R C S JAIPUR
RAJASTHAN	I R C S TONK
RAJASTHAN	I R C S. JAIPUR
RAJASTHAN	I R C S. KOTA
RAJASTHAN	I.R.C JAIPUR
RAJASTHAN	I.R.C ALWAR
RAJASTHAN	I.R.C JAIPUR
RAJASTHAN	I.R.C.
RAJASTHAN	I.R.C.ALWAR
RAJASTHAN	I.R.C.S JAIPUR
RAJASTHAN	I.R.C.S BUNDI
RAJASTHAN	I.R.C.S GANGANERI GATE
RAJASTHAN	I.R.C.S HINDAUN CITY
RAJASTHAN	I.R.C.S JAIPUR
RAJASTHAN	I.R.C.S KAROLI
RAJASTHAN	I.R.C.S KOTA
RAJASTHAN	I.R.C.S SANGANERI GATE
RAJASTHAN	I.R.C.S TONK
RAJASTHAN	I.R.C.S. BRANCH TONK
RAJASTHAN	I.R.C.S. JAIPUR
RAJASTHAN	I.R.C.S. KARALI
RAJASTHAN	I.R.C.S. SANGANERI GATE
RAJASTHAN	I.R.C.S. SOCIETY BUNDI
RAJASTHAN	I.R.C.S. TONK
RAJASTHAN	I.R.C.S.JAIPUR
RAJASTHAN	INDIAN RED CORSS KOTA
RAJASTHAN	INDIAN RED CORSS SOCIETY
RAJASTHAN	INDIAN RED CROSS KOTA
RAJASTHAN	INDIAN RED CROSS SOCIETY
RAJASTHAN	IRC AJMER
RAJASTHAN	IRC ALWAR
RAJASTHAN	IRC ALWAR RAJ
RAJASTHAN	IRC BHARATPUR
RAJASTHAN	IRC JAIPUR

RAJASTHAN	IRCS ALWAR
RAJASTHAN	IRCS BARACH TONK
RAJASTHAN	IRCS BRANCH TONK
RAJASTHAN	IRCS BUNDI
RAJASTHAN	IRCS JAIPUR
RAJASTHAN	IRCS JAIPUR BRANCH TONK
RAJASTHAN	IRCS KARALI
RAJASTHAN	IRCS KAROLI
RAJASTHAN	IRCS KOTA
RAJASTHAN	IRCS SANGANERI GATE
RAJASTHAN	IRCS SANGANERIGATE
RAJASTHAN	IRCS SANGANERIGATE JAIPUR
RAJASTHAN	IRCS TONK
RAJASTHAN	IRCS TONK BRANCH
RAJASTHAN	IRCS-KAROLI
RAJASTHAN	IRCS-KOTA
RAJASTHAN	JAIPUR
RAJASTHAN	JALORE
RAJASTHAN	JHAMAR KHOTRA
RAJASTHAN	JHAMAR KOTRA
RAJASTHAN	JHAMAR KOTRA DISP
RAJASTHAN	JHAMARKOTRA
RAJASTHAN	JHOMAR KOTRA
RAJASTHAN	JHUNJHUNU
RAJASTHAN	KOTA
RAJASTHAN	NAGPUR
RAJASTHAN	SURATGARH
RAJASTHAN	TONK
RAJASTHAN	UDAIPUR
RAJASTHAN Count (73)	
TAMIL NADU	CHENNAI
TAMIL NADU	COIMBATORE
TAMIL NADU	IRC SALEM
TAMIL NADU	IRC TNB
TAMIL NADU	IRCS
TAMIL NADU	IRCS (CHENNAI) TNB
TAMIL NADU	IRCS CHENNAI
TAMIL NADU	IRCS CHENNAI DB

TAMIL NADU	IRCS SALEM
TAMIL NADU	IRCS TAMILNADU CHENNAI
TAMIL NADU	IRCS TNB
TAMIL NADU	IRCS TNB (CHENNAI)
TAMIL NADU	IRCS TNB CHEENAI
TAMIL NADU	IRCS TNB CHENNAI
TAMIL NADU	IRCS, TNB
TAMIL NADU	IRCS-CUDDALORE
TAMIL NADU	IRCS-SALEM
TAMIL NADU	IRCS-TNB
TAMIL NADU	KANCHEEPURAM
TAMIL NADU	KANYAKUMARI
TAMIL NADU	TIRUNELVELI
TAMIL NADU	TIRUVARUR
TAMIL NADU	TRICHY
TAMIL NADU Count (23)	
TELANGANA	BLOOD BANK HYDERABAD
TELANGANA Count (1)	
UTTAR PRADESH	AGRA
UTTAR PRADESH	ALIGARH
UTTAR PRADESH	GHAZIPUR
UTTAR PRADESH	KANPUR
UTTAR PRADESH	KANPUR LOCAL CENTRE
UTTAR PRADESH	LUCKNOW
UTTAR PRADESH	MATHURA
UTTAR PRADESH	MEERUT
UTTAR PRADESH	RAEBARELI
UTTAR PRADESH	RED CROSS AZAMGARH
UTTAR PRADESH	RUDRAPUR
UTTAR PRADESH Count (11)	
UTTARAKHAND	IRC UTTARAKHAND BHAWAN
UTTARAKHAND	IRCS BHAWAN UK
UTTARAKHAND	IRCS STATE BRANCH UK
UTTARAKHAND	IRCS UK BHAWAN
UTTARAKHAND	RED CROSS BHAWAN D.DUN
UTTARAKHAND	RED CROSS BHAWAN DEHRADUN
UTTARAKHAND	RED CROSS BHAWAN UK
UTTARAKHAND	REDCROSS BHAWAN D.DUN

UTTARAKHAND Count (8)	
WEST BENGAL	BANKURA
WEST BENGAL	BARASAT
WEST BENGAL	BIRBHUM
WEST BENGAL	BIRBHUM DIST CENTRE
WEST BENGAL	BIRBHUM DISTRICT
WEST BENGAL	BIRBHUM DISTRICT CENTRE
WEST BENGAL	BURDWAN
WEST BENGAL	CAL. DISTRICT CENTRE
WEST BENGAL	CAL.DISTRICT CENTRE
WEST BENGAL	CALCUTTA
WEST BENGAL	CALCUTTA DISTRICT
WEST BENGAL	CENTRAL CALCUTTA
WEST BENGAL	HOOGLY DISTRICT
WEST BENGAL	HOWRAH
WEST BENGAL	HOWRAH DISTRICT
WEST BENGAL	HOWRAH DISTRICT CENTRE
WEST BENGAL	IRCS WBSB
WEST BENGAL	KASBA CENTRE
WEST BENGAL	KATWA
WEST BENGAL	MALDA DISTRICT
WEST BENGAL	MALDA DISTRICT CENTRE
WEST BENGAL	MIDNAPUR DIST CENTRE
WEST BENGAL	MINDAPUR DIST CENTRE
WEST BENGAL	MURSHIDABAD
WEST BENGAL	NADIA DISTRICT
WEST BENGAL	NADIA DISTRICT CENTRE
WEST BENGAL	RAHARA
WEST BENGAL	RAHARA CENTRE
WEST BENGAL	RANAGHAT
WEST BENGAL	RANAGHAT CENTRE
WEST BENGAL	S.H.Q (KOLKATA)
WEST BENGAL	SHQ KOLKATA
WEST BENGAL	STATE CENTRE KOLKATA
WEST BENGAL	TEHATTA IRCS
WEST BENGAL	TEHATTU IRCS
WEST BENGAL	W B STATE
WEST BENGAL	W BENGAL STATE CENTRE

WEST BENGAL	W. B. STATE
WEST BENGAL	W.B STATE
WEST BENGAL	W.B STATE CENTRE
WEST BENGAL	W.B.STATE CENTRE
WEST BENGAL	WEST BENGAL
WEST BENGAL	WEST BENGAL CENTRE
WEST BENGAL	WEST BENGAL STATE
WEST BENGAL	WEST BENGAL STATE CENTRE
WEST BENGAL Count (45)	
Grand Count	792

Note: This is tentative list of districts of IRCS/St John (I) training Centres. The exam centres shall not be limited to only these locations/cities. The exam locations/cities may increase or decrease as per requirement of IRCS/St John (I)