

Replies to Queries by Bidders					
Sr. No.	Page No.	Content of Tender Doc. for Clarification	Corrigendum Responses	Points for Clarifications	CEL Reply
1	55	Form IX – Price bid	By per candidate means by per registration of candidate for entire cycle. Not per session, per paper.	Please clarify the meaning of entire cycle. Does it means that, in case a candidate fails in the exam and he/she apply for the exam again; in that case the agency would not get any fees for conducting the exam again.	<i>Refer to clause 17.4 at page 23 of tender document read with point 3 of Form IX on page 56-"Candidate has to appear for examination within 30 days of the successful completion of the training. If failed in the examination, there is provision to reappear for re-examination within two months of successful completion of training after paying only examination fees each time, without getting registered again. This is allowed only twice. Thereafter, candidate has to take the training again before appearing for examination and pay the entire fees again before taking training." and "Amount payable by the candidates will be 70% at the time of registration and 30% at the time of examination ."</i>

2	17	Practical Examination	<p>Practical examination can be at training centre or examination centre depending on the demand and availability which may vary case to case basis. Refer 17.1.ii at pg 17 of Tendor. Also refer to clause 17.4 "In case of professional candidates at the training centres, the Theory and Practical examination will be conducted preferably on the same day at the centre where candidate is appearing for the examination.</p>	<p>Please confirm the venue for practical examination whether it would be bidder centres or IRCS training centres, as agency has to bid after considering the cost for the arrangement of both. In case the practical is to be conducted at IRCS training centres than the agency has to take care of CCTV availability at the training centres and in case the practical exam is to be conducted at Vendor centres than the exam centre is to be arranged considering the time duration for practical examination along with theory exam. In both the cases agency has to bid after considering the due cost. Please allow the bidder to bid separately for both the cases.</p>	<p><i>Venue of practical and theory examination will be same.</i></p>
3	21	<p>The bidder/vendor should have automated biometric validation during the course of examination through examination software.</p>	<p>Biometrics of candidates needs to be validated both during training and examination</p>	<p>Please confirm who will device at all 792 IRCS Training centres during the training activities. If it is under vendor scope than please also confirm for requirement of manpower deployment from the agency for the management of such biometric device. The cost of biometric device and resource is to be considered while bidding. As the number of candidates for the exam is not fixed, we request to create provision of bidding separately for the above items. install the biometric</p>	<p><i>Procurement of Biometric device at the training centre will be the responsibility of training centre. The availability of device at the examination centre, other than training centre, will be the responsibility of vendor. The working of software and maintenance of software in the device at all centres shall be the responsibility of vendor.</i></p>

4		Tender Submission Date		We request that post release of the Queries response –Vendors should be given 7-10 working days to work on the Tender documents – hence we request to please extend the submission date accordingly.	In order to encourage prospective bidders, bid submission date is extended upto 16.04.2022 (15:00 Hrs), please refer corrigendum - IV as uploaded on CEL's website.
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